



CARDWELL

Newsletter of the Health Administration Alumni/ae Association

Comments

Summer 2006

2006 Alumni Survey Now Available On-line

MHA students are constantly expressing interest in involvement with alumni/ae. Working with faculty and staff at the Department, and the Department's Alumni/ae Association Executive Committee, students have developed this survey to collect information about alumni/ae interest and involvement with students, the Department, and the Department's Alumni/ae Association.

The survey should take less than 5 minutes to complete on-line. Please visit our website and take a moment to complete this quick survey and let us know about your expertise and your willingness to get and/or stay involved with your *alma mater*, its students, and fellow alumni/ae.

To access the survey, visit our website, www.had.vcu.edu and click on the alumni/ae tab, then click on 2006 Alumni/ae Survey.

Please be aware that we may have more volunteers than necessary for certain areas of alumni/ae involvement. So if you express interest in assisting with a certain opportunity, and do not receive a call this year, you may be called upon in a future year!

The students, faculty, and Department Alumni/ae Association thank you for your interest in your *alma mater* and its students and alumni/ae association!

Department's Alumni/ae, Students, Preceptors, Supporters, and Faculty Honored during the American College of Healthcare Executives' 2006 Congress on Healthcare Leadership

The American College of Healthcare Executives (ACHE) is an international professional society of 30,000 healthcare executives who lead hospitals, health care systems, and other healthcare organizations. ACHE is comprised of healthcare executives who demonstrate commitment to professional development, and who share their healthcare knowledge and experiences with colleagues, students, consultants, trustees, university program faculty, and the healthcare field. ACHE's 2006 Congress was held at the Hyatt Regency Chicago March 26-29.

This year's Congress was a stellar year for our alumni, students, preceptors, and faculty. **Danny L. Jones, Jr.**, FACHE (MHA 94), CEO of Independence Regional Health Center and Medical Center of Independence, Missouri, received the Robert S. Hudgens Memorial Award for Young Healthcare Executive of the Year. Prior to joining Independence, Danny served as COO of CJW Medical Center in Richmond; COO of Memorial Medical Center in New Orleans; and in roles of increasing responsibility at St. Charles General Hospital in New Orleans and at Tenet Physicians Services in Metairie, Louisiana. The Hudgens award was initially established by our Department's Alumni Association, and is now administered by ACHE, as a tribute to **Robert Hudgens**, our Department's first Arthur Graham Glasgow Chair of Hospital Administration, and ACHE's first vice president. The Hudgens award is presented annually to an exceptional health care executive who is less than 40 years old, who is the CEO or COO of a health services organization, and who has outstanding achievements in the field of healthcare management. Danny joins fellow alumni/ae who have received this national, prestigious award: **Nelson "Lew" St. Clair** (MHA 61, recipient 1971), **James L. Farley** (MHA 67, recipient 1977), **David Bernd** (MHA 73, recipient 1984), **R. Timothy Stack** (MHA 77, recipient 1987), **Denise Williams** (MHA 77, recipient 1990), and **Stephen McCary** (MHA 85, recipient 1995).

J. Ronald "Ron" Johnson, CHE (MHA 94) was awarded the Department of Veterans Affairs' 2006 Early Career Healthcare Executive Award, jointly sponsored by the Veterans Administration (VA) and ACHE. Ron is the Regional Liaison for VA-Department of Defense (continued on next page)



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Virginia Commonwealth University

Virginia Commonwealth University is an equal opportunity/affirmative action institution.

Alumni/ae News (continued)

ACHE 2006 Congress (continued)

Business Development covering the southeastern portion of the United States and Puerto Rico. This award recognizes an early careerist who is less than 40 years old, who holds a senior level position within the VA, and who has performed outstanding achievements in the field of VA healthcare management.

Larry Sanders, FACHE (Preceptor) received ACHE's 2006 Gold Medal Award. Since 1989, Larry has been the Chairman and CEO of Columbus Regional Healthcare System in Columbus, Georgia. Prior to that, he was Executive Vice President/COO, and then president and CEO, of The Medical Center in Columbus, Georgia. He also worked at Shallowford Community Hospital (now Dunwoody Medical Center) in Atlanta, Georgia, and Jackson-Madison County General Hospital in Jackson, Tennessee. ACHE's Gold Medal Award is ACHE's highest honor presented to an outstanding healthcare leader each year who has made significant contributions to the healthcare profession, and who is an ACHE Fellow. Larry's 2005-2006 resident, **Teesha Boyd** (MHA 06), was able to comment on Larry's firm commitment to educating future healthcare leaders, during the Department's annual Cardwell Reception held during Congress on Tuesday, March 28, 2006. The Cardwell Reception, attended by 130 alumni/ae, students, faculty, preceptors, and other department supporters, was sponsored by the law firm **Hancock, Daniel, Johnson & Nagle, PC (HDJN)**. HDJN is one of the largest of Virginia's law firms that primarily focus their practice toward the needs of the healthcare industry. The firm has attorneys licensed to practice law in Virginia, the District of Columbia, Maryland, North Carolina, Tennessee and West Virginia. **Emily Towey** (MHA/JD 01) and Mary Malone with HDJN were in attendance at Congress and the Cardwell Reception.

Teresa (Terrie) Edwards, FACHE (MHA 84), Executive Vice President and Administrator, Bon Secours St. Francis Medical Center in Midlothian, Virginia took office on the ACHE Board of Governors during the Council of Regents Meeting. She will serve a three-year term representing ACHE affiliates on ACHE's Board of Governors, the authority that oversees ACHE operations and member services. Prior to being elected an ACHE Governor, Terrie was the ACHE Regent for Virginia – Central and Tidewater Areas. She is a strong supporter of the Department and its students, serving as adjunct faculty and as preceptor for our MHA students. Terrie is the third VCU/MCV Campus alumnus/a serving on the 2006 ACHE Board of Governors. Additional Governors are: **Mark Hudson**, FACHE (MHA 83), Executive Vice President, Cleveland County Health care System in Shelby, NC and **Dr. Ken White**, FACHE (PhD '96), Professor and Director, VCU Graduate Program in Health Administration. Ken and his co-author, John Griffith, FACHE, were the winners of ACHE's 2006 Edgar C. Hayhow Award for their article "The Revolution in Hospital Management." This article appeared in the May/June 2005 issue of the *Journal of Healthcare Management (the Journal)*. ACHE presents the Hayhow Award annually to the author or authors of an article judged the best from those articles published in the *Journal*. The award is named in honor of ACHE's 14th Chairman and recognizes outstanding contributions to healthcare management literature.

Finally, the Virginia Commonwealth University ACHE Student Chapter received an ACHE Student Chapter Award for having 39 students in ACHE. This is the seventh consecutive year VCU's ACHE Student Chapter has received a Student Chapter award, and at a special ceremony **Jenese Holland** (MHA 07), President of the Student Chapter, accepted the award on the Chapter's behalf.

Congratulations to all of our Alumni/ae, Students, Preceptors, Supporters, and Faculty honored!



Left to right: T. Brent Clark (MHA 00), Faaraz Yousuf (MHA 02), Joe Rudisill (MHA 08), Will Windham (MHA 08), Erin Morrisey (MHA 08), Anna Grant (MHA 08), and Steve Lemoine (MHA 04).

Alumni/ae News (continued)

HAD Faculty and Alumni/ae Attend the Association of University Program's in Health Administration's 2006 Meeting and AcademyHealth's 2006 Meeting

June 2006 witnessed the annual meetings of two key professional organizations for the Department of Health Administration. The Association of University Programs in Health Administration (AUPHA) and AcademyHealth held their conventions in Seattle, Washington, and many members of the Department were in attendance.

This year's Association of University Programs in Health Administration (AUPHA's) meeting, themed "Crossing the Educational Chasm: Preparing Health Care Leaders for Interprofessional Practice," was held at the Grand Hyatt Seattle in Seattle, Washington, June 22–25, 2006. The Department was well represented by alumni serving as Health Administration program directors, department chairs, and/or health administration faculty including: **Jeff Harrison** (MHA 77, PhD 02) University of North Florida, **Peter Olden** (PhD 94) University of Scranton, **Russell Porter** (PhD 94) Clayton State University, **Susan Roggenkamp** (MHA 86, PhD 00) Appalachian State University, **Jon Thompson** (PhD 95) James Madison University, and **Jim Zoller** (MHA 77) Medical University of South Carolina. **Steve Mick** (Department Chair), **Ken White** (PhD 96 & Faculty), **Ramesh Shukla** (Faculty), **Dolores Clement** (Faculty), **Amy Edwards** (MHA/JD 96 and Staff), **Kari Longoria** (MHA 07), and **Michelle Mudge-Riley** (MHA 08) were also in attendance.

Alumni/ae and faculty with posters accepted included **Russell Porter's** (and co-authors') *An Exploratory Analysis on the Degree of Ethics Education by Accreditation Status: Implications for Interprofessional Relations and Degrees of Ethics Education by Accredited Health Administration Degree*; **Ken White's**, **Dolores Clement's**, **Erin Bagalman's** and **Preethy Nayar's** *Evidence-based Health Administration Competency Evaluation: Alumni Perceptions*; and **Jon Thompson's** (and co-authors') *Understanding Administrator Decision-Making: Using Real-World Data to Develop Competencies in Healthcare Management Students*. Panel Sessions included presenters **Ken White**, **Kari Longoria**, and **Michelle Mudge** (and co-panelists) *Patient Care as a Core Competency for Healthcare Managers: Why, What, When and How?*; **Amy Edwards** (and co-panelists) *Panel Discussion on Alumni Relations*; **Peter Olden** (and co-panelists) *Organizational Thinking/Behavior & Strategic Thinking Forum: Developing the Virtual Medical Group for MHA Programs*; and **Russell Porter** (and co-panelists) *Ethics Forum: Ethics Across the Curriculum – An Interprofessional Necessity*. **Ken White** also was one of the presenters for the special session for new program directors, called "Leading Health Administration Programs", and he presented the Filerman Prize at the opening session.

At the AcademyHealth conference, four faculty, **Drs. Cathy Bradley**, **Gloria Bazzoli**, **Kelly Devers**, and **Stephen Mick**, presented or directed panel discussions. Several of these faculty also made poster presentations. The Department was proud that at least 7 of its doctoral students made their own poster presentations, and two of them **Hsueh-Fen Chen** and **Ron Fisher** gave oral presentations. Additionally, a number of alumni/ae from the Doctoral Program in Health Services Organization and Research made oral and poster presentations. Some of these latter were **Mei Zhou** now at the University of North Florida, **Jami Dellafraine** from Penn State University, and **Pam Spain** from the University of North Carolina-Chapel Hill.

A dinner celebrating the achievements of the Doctoral Program and its students was held on June 26, 2006, at the Palomino restaurant in Seattle, Washington. In attendance were **Gloria Bazzoli** (Faculty), **JD Bramble** (PhD 98), **Hsueh-Fen Chen** (Doctoral Student), **Askar Chukmaitov** (PhD 05), **Amy Edwards** (MHA/JD 96 and Staff), **Ron Fisher** (PhD 06), **Lea Anne Gardner** (PhD 06), **Debora Goldberg** (DPhD Student), **Jeff Harrison** (MHA 77, PhD 02), **Cecelia Kirkman** (PhD 01), **Allen Ma** (PhD 03), **Steve Mick** (Department Chair), **Preethy Nayar** (Doctoral Candidate), **Judy Salzer** (DPhD 05), **Jie Shen** (PhD 98), **Veronica Sikka** (MHA 03 and MD/Doctoral Student), **Pam Spain** (PhD 95), **Abby Swanson** (PhD 06), **Tom Wan** (Past Department Chair), **Shu-Chuan Yeh** (PhD 97), and **Jackie Zhang** (PhD 03).

The strong attendance of HAD faculty, students, and alums is testimony to the ever-widening reputation and strength of the Department. We are justly proud of the accomplishments of everyone and pleased with the effective showcasing of our talents.



Alumni/ae News (continued)

2007 Outstanding Alumnus/Alumni Award

Attention all alumni/ae! **Between now and September 30, 2006** is your time to nominate a fellow alumnus/a for the Department's 2007 Outstanding Alumnus/a Award. Nominees should be recognized as a leader and significant contributor to the health care field, his or her community, the Department of Health Administration and its alumni/ae, and professional organizations.

Past recipients of this award include:

- **Richard M. Bracken** (MHA 77), President and Chief Operating Officer for Nashville-based HCA (2002)
- **Sr. Patricia Eck**, C.B.S. (MHA 81), Chairperson, Board of Directors, Bon Secours Health System, Inc. and then Chair, Catholic Health Association USA (2003)
- **Gerald R. Brink** (MHA 66), Retired Executive Vice President Riverside Health System (2004)
- **Marilyn B. Tavenner** (MHA 89), then President, Outpatient Services Group, HCA (2005)
- **Jonathan B. Perlin** (MSHA 97), MD, PHD, FACP, then Under Secretary for Health, Department of Veterans Affairs (2006)

Any alumnus/a may make a nomination of a fellow alumnus/a. It's quick and easy to do! Nominees not selected this year may be given consideration in subsequent years. With your entry, include your name, address, phone number and email address. On one page, provide: 1) the alumnus/a nominee's name, address, and phone and/or email address; 2) a brief paragraph that addresses why you think the alumnus/a should win this award -- the paragraph should highlight the alumnus/a's professional accomplishments, past and potential future departmental involvement, and community involvement; and 3) the nominee's resume/curriculum vitae and letters of support are optional.

The recipient of this award will be selected by the Department of Health Administration's Alumni/ae Association Executive Committee. Please send all materials to: Amy M.E. Edwards, VCU HAD Director of External Relations, 1008 East Clay Street, P.O. Box 980203, Richmond, VA 23298-0203 (anedwards@vcu.edu).

Bon Secours Sister Witnesses Healing Efforts in Tsunami-Ravaged Indonesia

Sister Pat Eck (MHA 81) traveled to Indonesia this past December, one year after the devastating tsunami. She accompanied a delegation from Catholic Relief Services (CRS); the relief and development agency of the U.S. Catholic community. She stated that the reason for her trip was twofold: Bon Secours Health System, Marriottsville, MD, had given a sizable donation to CRS to help in the recovery and rebuilding efforts in the wake of the tsunami, and as chairperson of the system's board of directors, Sister Pat said, "I wanted to see what our contribution had accomplish. I went as a witness, to be able to tell the story of the tsunami relief efforts and of the wonderful work being done by CRS". See pictures below.



Above: All that is left standing of a house. Most of what was left of the neighborhood were just the tile floors.



Left: Sister Pat Eck stands in front of a boat carried by the wave and left to rest on top of a house. The boat served as a safe haven for about 40 people—those in the house and neighbors who climbed into the boat for safety.

**Cardwell Society
FY 2006 — July 1, 2005-June 30, 2006**

President's Club \$2500 and Up

Donor	Degree	Year
Anonymous	MHA	79
Bracken, Richard	MHA	77
Eck, Sr. Patricia	MHA	81
Keaton, Charlie	MSHA	90
Kern, Howard	MHA	81
Lindsey, Stephen	HON	00
Stack, Tim	MHA	77
Tavener, Marilyn	MHA	89
Tobin, John	MHA	59

1838 Club \$1000-\$2499

Donor	Degree	Year
Brinker, Robert	MSHA	91
Buss, Harriett W.	MSHA	02
Dalton, Jim	MHA	66
Dorsey, Jeffrey	MHA	73
Downey, William	MHA	85
Flannagan, Jr., William H.	MHA	74
Kemp Stallings, Tracy	MSHA	95
Lynch, Janet	PhD	88
Pagano, Susan	MHA	83
Rickelton, David	MHA	72
Romano, Don	MHA	73

Chair's Circle \$500-999

Donor	Degree	Year
Aaron, Hugh	MHA	88
Bowling, John	MHA	71
Brennan, Elizabeth	MHA	80
Brink, Gerald	MHA	66
Butler, Jeff	MHA	99
Check, Rosemary	MHA	81
Clayton, Mark	MHA	81
Daniel, Brad	MHA	96
Esposito, Michael	MHA	98
Fraker, Robert	MSHA	01
Gibson, Shirley	MSHA	90
Goodwin, David	MSHA	06
Hudson, Richard	MHA	81
Hughes, Jamie	MSHA	05
Kluge, Tom	MHA	85
Matton, Jeffrey	MHA	98
Roggenkamp, Susan	MHA & PhD	86/00
Ryan, Tom	MSHA	99
Smith, Edward	MHA	64
Thompson, Jon	PhD	95

Fellows \$250-\$499

Donor	Degree	Year
Becker, Eric	MHA	98
Bernd, David	MHA	73
Blackwood, Mary	MHA	79
Boyne, Catherine	MHA	85
Brand, Bryan	MHA	81
Dalton, Julie Hunt	MHA	94
Draper, Debra	MSHA & PhD	96 & 00
Edwards, Teresa	MHA	84
Evans, Robert	MHA	77
Felgar, Alvin	MHA	74
Galonsky, Ron	MHA	92
Goins, Judy	MHA	87
Gooch, Mat	MHA	03
Greene, A. Hugh	MHA	84
Jiang, H. Joanna	PhD	97
King, Michael	MHA	78
Lamb, Lester "Skip"	MHA	58
Larch, Sara	MSHA	92
Lee, Lai	MHA	87
Lillard, Sam	MHA	65
Lowden, Karen	MSHA	04
McCauley, C. Edward	MHA	63
McIntyre, S. Scott	MHA	00
Melton, Jr., T. Carter	MHA	74
Moss, William	MHA	67
Perkins, James L.	MHA	79
Peters, Mike	MHA	05
Rice, III, Tom	MHA	78
Scott, Robin	MHA	03
Simpson, Tim	MHA	88
Smalley, John	MHA	77
Smith, W. Stuart	MHA	74
Thomas, Telford	MHA	69
Ward, John	MSHA	06
Whedbee, Jr., Thomas G.	MHA	60

Match Gifts

Don't forget that many companies match the gifts and donations that its employees make to charities and other not-for-profits, such as Virginia Commonwealth University, Department of Health Administration. Does your company match gifts and donations? If yes, then your contribution is twice as important to the Department. Whether you are making a contribution to a specific scholarship fund, or just a general gift and donation to the Department, notify your company of your contribution for the match, asking them to specifically mark in the memo section of the check the specific fund designate.

(continued on next page)

Cardwell Society
FY 2006—July 1, 2005-June 30, 2006 (continued)

Members \$100-\$249

Donor	Degree	Year
Aneckaitis, Cliff	MHA	92
Ashby, Michael	MSHA	03
Bankston, Beth	MSHA	02
Barnier, C. Henry	MHA	63
Barrow, Ardith	MHA	03
Baybars, Reuben	MHA	66
Bell, Eric	MHA	95
Blalock, Lauren	MHA	02
Blankenship, David	MSHA	91
Blumberg, Michael	MSHA	98
Bradner, Melissa Kay	MHA	06
Bradshaw, Tom & Barbara	MHA	83 & 83
Broadhurst, James	MHA	78
Burnette, W. Scott	MHA	83
Bushnell, III, Nathan	MHA	51
Caley, III, George	MHA	68
Cameron, Karen	MHA	87
Canada, Mark	MHA	90
Chelmow, Linda	MSHA	01
Ciresi, Salvatore	PhD	89
Clark, William	MHA	73
Clary, Carroll E	MHA	58
Clayton, Philip	MSHA	91
Clipper, Carmen Stuart	MHA	99
Cohen, Steve	MHA	05
Coppola, M. Nicholas	PhD	03
Cotter, James	PhD	96
Coyner, Suzanne	MSHA	05
Crowder, Robert V. III	MHA	79
Dandridge, Thomas	MHA	74
Darby, Sharon	MSHA	01
Downing, Lindsay Coble	MHA	03
Durrer, Christopher	MHA	77
Edwards, Amy	MHA/JD	96
Fergusson, Kevin	MSHA	95
Fore, Cynthia	MHA	77
Foster, Charles	MHA	60
Fowler, Katherine & Zehner, Douglas	MHA&MSHA	01 & 06
Freedlander, Mary	MSHA	06
Freeland, John	MHA	55
Gaspardo, Douglas	MSHA	06
Gharanfoli, Sepi	MHA	03
Gilstrap, M.E. "Rick"	MHA	68
Glassford, Beth	MSHA	92
Good, Donald	MHA	64
Goodwin, Kathleen	MSHA	06
Harlan, John F., Jr.	MHA	52
Harvell-Moore, Angela	MSHA	06
Heatwole, Kathleen	MHA	80
Heckler, Edward	MSHA	06
Hill, Rebecca	MSHA	06
Hines, Victoria	MHA	87
Hoelscher, Steve	MHA	77
Holland, Nancy	MSHA	98
Hudson, Mark	MHA	83
Hunsinger, David	MSHA	97

Members \$100-\$249

Donor	Degree	Year
Jewell, Dianne V.	PhD	03
Johnson, Jay	MHA	94
Kaplowitz, Lisa	MSHA	02
Kearns, Greg	MHA	05
Kirkland, Lisa	MSHA	98
Kornstein, Michael	MSHA	01
Kosmer, Richard	MHA	84
Lambert, Peter	MHA	62
Landis, Gerald	MHA	67
Lefkowitz, Todd	MHA	97
Leonard, Mark	MHA	88
Liska, Kim	MHA	03
Lovern, Ed	MHA	92
Lueck, William C.	MHA	96
Madre, Leanne	MHA/JD	92
Malocha, Ryan	MSHA	06
Marsh, Jr., Kim	MHA	00
Martin, M. Caroline	MHA	78
McDaniel, James	MSHA	98
Meyers, Jim	MHA	91
Miller, Paul	MHA	92
Miller, Robert	MHA	87
Monticelli, Joanne	MHA/JD	94
Morana, Jr., John	MSHA	97
Pai, Chih-Wen	PhD	97
Peery, Joseph	MHA	56
Peters, Keith	MHA	69
Pile, Mark	MSHA	95
Rawlings, Brent	MHA/JD	04
Riina, Daniel	MHA	79
Roberts, Lucien & Amy	MHA	87 & 88
Rowan, Renea Lunde	MHA	05
Sandvos, Richard	MSHA	01
Saunders, Robert	MHA	87
Savage, Chelsea	MSHA	06
Scott, Joanne	MHA	05
Shapiro, Jack	MHA	77
Sherrod, Michael & Trish	MHA	02 & 02
Simon, Thresa	MSHA	06
Simpson-Burns, Sandra	MSHA	06
Sood, Aradhana	MSHA	06
Sparkes, Jamel	MHA	03
St. George, George H.	MHA	74
Thomas, Carol	MHA	91
Townsend, Ted	MSHA	90
van Marcke, Thibaut	MHA	03
Van't Riet, Shelly	MSHA	06
Vicario, Mike	MHA	86
Vincent, Ben	MHA	89
Viol, Geoffrey	MSHA	97
Wagner, Lana	MHA	72
Walsh, Alicia	MSHA	06
Weimer, Dianne	MSHA	06
White, Ken	PhD	96
White, Robert	MHA	78
Wingate-Jones, Phyllis	MHA	81
Wongus, Rukiya	MHA	05

(continued on next page)

Alumni/ae News (continued)

Other Donors FY 2006—July 1, 2005-June 30, 2006

Other Alumni/ae Donors

Donor	Degree	Year
Alsbrooks, Margaret Elizabeth	MHA	02
Anderson, Jr., Thomas	MHA	69
Berthrong, Bill	MHA	94
Betts, Warren	MHA	59
Bingham, Jr., Thomas	MHA	68
Cashwell, David	MHA	05
Ciucias, Jeffrey	MHA	89
Dale, Teresa	MSHA	02
Dawson, Joseph M.	MHA	74
Enders, Bob	MHA	83
Engell, Robert	MHA	87
Garlock, A. Deo	MHA	86
Goodwin, Dan	MHA	02
Gravelly, Steve and Gretchen	MHA	80 & 80
Gulrich, Erica	MHA	05
Hale, Donna Ditman	MHA	85
Jain, Monica	MHA	03
Kerwin, Katie	MHA	05
Levy, Guy	MSHA	92
Lim, Kate	MHA	98
Long, Sally R.	MSHA	02
Marsh, John	MHA	97
Mathias, Matt	MHA	05
McCarthy, Kathleen	MHA	86
McCusty, Maureen	MHA	91
Merwin, Beth	PHD	88
Meyer, A. Felix	MHA	74
Moore, Stephan	MHA	88
Muldoon, John	MHA	79
Myer, Kevin	MSHA	95
Nelson, Meredith Coleman	MSHA	94
Nicholson, Jr., Henry	MHA	77
Nocks, Jamey	MSHA	97
Patel, Sneha	MHA	05
Payne, Stephen M.	MHA	01
Peterman, Julie Sydnor	MHA	98
Sanderson, Stephanie	MHA	02
Searls, Brian and Jennifer	MHA	97 & 97
Shackelford, Susan	MSHA	93
Shapiro, Meghan	MHA	03
Starr, Elizabeth	MHA	88
Thomsen, Chris	MHA	03
Towey, Emily	MHA	03
Van Horn, Sherri Ritchie	MHA/JD	99
White, Walter	MSHA	59
Wood, Gregory	MHA	85
Yolch, James	MHA	02

Friends Contributing

The Department sincerely appreciates all contributions. Contributions are vital to supporting our students and improving our top 5 ranking.

Other Gifts to the Department

Individuals

Anonymous
James Begun
Linda Carne
Beverly Cartwright
Dolores and Samuel Clement
Rock Feldman
Williams Flannagan, Sr.
Lawrence and Frances Goldman
James Daniel Hartman, Jr.
Sid and Edith Kohlenberg
Stephen S. Mick
Louis Rossiter
Dr. and Mrs. Eugene Trani

Organizations

Bon Secours Hampton Roads Health System
Bon Secours Richmond Health Systems
Bon Secours Health System, Inc.
California Health Collaborative Foundation
CJW Medical Center
Frist Foundation
Hancock, Daniel Johnson and Nagle
HCA
HCA Central Atlantic Division
HCA Outpatient Services Group
Henrico Doctors' Hospital
Kaohsiung Medical University
Lee Regional Medical Center
Med Atlantic Inc.
MediCorp Health System
MHA Class of 2008
MMC
Sara Lee Foundation
Congregation of Bon Secours
VCU Medical Center
University Corporation
Wachovia
Winston Salem Foundation

Alumni/ae News (continued)

The Generosity of Some Special Alumni/ae Helps Many

Two summers ago, we let you know about two alumni, **E.L. Derring** (MHA 58) and **J. Stephen Lindsey** (HON 00) and his wife, **Miriam**, who generously give money each year for MHA student scholarships. **Charles "Charley" Keaton** (MSHA 90) does the same for MSHA students! Many thanks! Now it's time to recognize six other donors who have made significant contributions in the past year: **Richard Bracken** (MHA 77), **Sister Patricia Eck** (MHA 81), **Howard Kern** (MHA 81), **Donald Romano** (MHA 73), **R. Timothy Stack** (MHA 77), and **Marilyn Tavenner** (MHA 89).

The Department is in the process of raising money to create new endowed professorships. In the last fiscal year, **Howard Kern** made a substantial pledge to help establish the **Robert S. Hudgens Endowed Professorship**. He even paid off this pledge early! Howard has been a wonderful supporter of the Department, serving in many roles, including guest lecturer, preceptor, co-chair endowment fundraising advisor, and Department Alumni/ae Association President. **R. Timothy "Tim" Stack** has made a similarly substantial pledge to help establish the Hudgens Professorship. Tim has also served his *alma mater* in many ways, including helping to organize and sponsoring the Atlanta alumni/ae event in June 2005, serving as advisor and co-chair for our current endowed professorship efforts, and serving as preceptor, and also Department Alumni/ae Association President.

Donald Romano and **Richard Bracken** have both set up endowed student Awards. **The Romano Endowment** was established in 2005 to encourage academic excellence in the MHA Program. The student with the highest GPA at the end of the second year of didactic studies at VCU receives a cash prize. **The Richard Bracken Leadership Award** was established in 2006, and is presented to the person in the second year class that has exhibited an unyielding dedication to leadership, service, and excellence in everything he or she does. The MHA Program Director and students may nominate classmates, and the students select the award recipient each year at the end of their residencies. The award recipient receives a cash prize.

Sr. Patricia Eck and her team at Bon Secours have generously created a new Endowed Professorship for the Department, **the Bon Secours Professorship**. Sr. Pat is a true leader for her *alma mater*, serving as preceptor, guest lecturer, advisor, and strong department advocate!

Finally, **Marilyn Tavenner**, the current Secretary for Health and Human Resources of the Commonwealth of Virginia, and formerly Vice President HCA's Outpatient Services Group, has been a stalwart in helping the Department secure funding, especially during her years at HCA. While there, she, and Richard Bracken, helped broker the arrangements that led to the establishment the **HCA Scholarship for Emerging Healthcare Leaders**, which is now funded at more than \$1,500,000. Besides her personal support, her tireless work on behalf of the Department has been instrumental.

To all these alumni/ae, we extend our grateful thanks.



From the top: Charley Keaton, Richard Bracken, Howard Kern, Sister Pat Eck, Marilyn Tavenner, Don Romano, and Tim Stack.

Alumni/ae News (continued)

Alumni/ae Spotlights

By Katie Campbell Kunkel (MHA 07)

Nathan Bushnell is a graduate of the first MHA class in 1951. Because his last name begins with a "B," and diplomas were awarded alphabetically, Mr. Bushnell is actually the very first graduate of the Program! He attended undergraduate school at both University of Virginia and University of Richmond. He first learned of the MHA program through an article posted in the local paper, now the Richmond Times Dispatch, by Gibson Howell and started the program in 1949. The MHA program in 1949 had many differences compared to today. For example, the students took classes such as anatomy and physiology, and every Friday, the students would attend the clinical pathological conference. Furthermore, the students were taught a class by the Chief Medical Examiner at MCV, and the students had to observe autopsies. The MHA program consisted of six months of academic training and a residency.

Upon finishing his coursework, Nathan Bushnell completed his residency at University of Virginia, Medical College of Virginia, and Grace Hospital. Interestingly, during his residency training at UVA, the president of the hospital had been called to the Army, and Mr. Bushnell was appointed to acting administrator for six weeks. Upon completion of his degree, Mr. Bushnell was recruited as CEO of Richmond Eye and Ear Hospital in 1951. In 1953, Mr. Bushnell was hired as General Manager and Hospital Consultant at Richmond Surgical Supply Company. In 1954, Mr. Bushnell directed his interest back to hospital operations and became Administrator at Franklin Memorial Hospital in Rocky Mount, VA. In 1962, Mr. Bushnell became the Executive Director of Memorial Hospital in Martinsville, VA. During his leadership at Memorial Hospital, Mr. Bushnell helped oversee the construction of a new hospital. He served as Executive Director at Memorial Hospital until 1974 when he became the President of Blue Cross-Blue Shield of Southwestern Virginia. In 1977, Mr. Bushnell became President of Westminster-Canterbury House in Richmond and served until 1987. Since 1954, Mr. Bushnell has also periodically served as an Independent Consultant.

Throughout his career, Mr. Bushnell was very involved in professional associations and community organizations, which include some of the following: in 1963, Mr. Bushnell became a Fellow of the American College of Health Care Administrators, and he has been President of the Virginia Hospital Association, the Roanoke Area Hospital Council, Franklin County Speech and Hearing Association, and the Virginia Association of Non-Profit Homes for the Aging. He also served as a preceptor for the MHA program from 1958-1987 and as President of the Alumni Association for the MCV School of Hospital Administration. Further, Mr. Bushnell was Secretary of the Franklin County Chamber of Commerce, Chairman of the Franklin County Red Cross Blood Program, Co-Chairman of Franklin County Chapter American Red Cross, Organizer and Chairman of the Virginia Council on Health and Medical Care, Health Personnel Committee, served on the Board of Directors for the Patrick Henry Mental Hygiene Clinic, Blue Cross-Blue Shield of Southwestern Virginia, Virginia Regional Medical Program, National Society for the Prevention of Blindness, and Westminster-Canterbury House. He was even named as "Man of the Year" by the Martinsville Junior Chamber of Commerce in 1964. Additionally, Mr. Bushnell has published papers and lectured to various national, state, and local organizations.

In addition to his participation in professional affiliations and community organizations, Mr. Bushnell also received many awards. From the MCV Alumni Association, Mr. Bushnell received the Award for Meritorious Service and a Certificate of Commendation. He also received Honorary Membership (Citizen of the Year) for the Martinsville Jr. Chamber of Commerce and Distinguished Service Awards from both the Virginia Association of Non Profit Homes for the Aging and the Virginia Hospital Association.

Mr. Bushnell resides in Richmond today with his wife and enjoys traveling and photography.



Nathan Bushnell

Veterans Affairs' Top Doctor Joins Nation's Largest Health System

By Leila Ugincius, University News Services, July 25, 2006



Jonathan Perlin

The country's largest, for-profit health system has picked a three-time Virginia Commonwealth University alumnus as its chief medical officer.

Jonathan Perlin, undersecretary for health for the U.S. Department of Veterans Affairs, earned all three of his graduate degrees — a master's in health administration, a Ph.D. in pharmacology and toxicology and an M.D. — from VCU. He will become chief medical officer and senior vice president of quality at the Nashville-based HCA Inc. on Aug. 17. **Perlin** is no stranger to overseeing quality care. Prior to joining Veterans Affairs, he was medical director for quality improvement at the VCU Medical Center. In his current position he also served as CEO of the \$30 billion Veteran's Health Administration, overseeing 200,000 employees at 1,300 health care facilities.

"VA's health care is now ranked as one of the best in the country, and much of that credit belongs to Dr. Perlin," Larry T. Craig, R-Idaho, chairman of the Senate Veterans Affairs Committee, said in a press release. "Jon Perlin is a visionary, a gentleman and a scholar. He is going to be tough to replace." As senior vice president at HCA, Perlin will monitor and improve quality throughout the health system. He will be responsible for patient safety initiatives and the system's quality review system, which helps improve hospital clinical quality. HCA has approximately 180 hospitals nationwide.

Alumni/ae News (continued)

Alumni/ae Updates

2000s

Margaret Alsbrooks (MHA 06) is senior decision support analyst, Roper St. Francis Healthcare, Charleston, SC...**Adrian Amedia** (MSHA 05) recently became director of business development (Northeast), DaVita (second largest US dialysis provider), Canfield, OH...**Brent Armstrong** (MSHA 02) was primary author on "Reinventing Veterans Health Administration: Focus on Primary Care" published in the Nov/Dec 2005 issue of the *Journal of Healthcare Management*...**Jason Azar** (MHA 06) is assistant administrator, Carlisle Regional Medical Center, Carlisle, PA...**Barbara Barr** (MSHA 04) is director of perioperative services, Mercy Health Partners, Cincinnati, OH...**Ardith Barrow** (MHA 03) is a special projects coordinator, Bon Secours Richmond Community Hospital, Richmond, VA...**Kim Bell** (MHA 00) and her family welcomed daughter Kennedy Lauren on August 28, 2005. Kim is practice manager, Morehouse Medical Associates, East Point, GA...**Charlotte Berryman** (MSHA 00) is quality manager, Presbyterian Medical Services, Santa Fe, NM...**Mark Bladergroen**, MD (MSHA 05) is a senior partner/vice president of medical affairs with Cardiac and Thoracic Surgical Associates, Ltd, St. Mary's Hospital, Richmond, VA...**Lauren Wood Blalock** (MHA 02) is director of regulatory affairs, MediCorp Health System, Fredericksburg, VA...**Melissa Bradner**, MD (MSHA 06) is a family physician, VCU Health System, Richmond, VA...**Sandy Burns** (MSHA 06) accepted a position as patient safety coordinator, Medisorp Health System, Fredericksburg, VA...**David Cashwell** (MHA 05) is associate administrator, CJW Medical Center, Richmond, VA...**Jason Cecil** (MHA/JD 01) serves as a public health analyst, CDC, Atlanta, GA...**Marie Chmura** (MHA 04) is an operations analyst, Health Management Corporation, Richmond, VA...**Ted (Brent) Clark** (MHA 00) serves as director of planning, HCA, Nashville, TN...**Peggy Clifton** (MSHA 03) is a healthcare consultant, Pricewaterhouse Coopers LLP, McLean, VA...**Jennifer Coello** (MHA 04) is director of guest services, HCA Henrico Doctors' Hospital, Richmond, VA...**Nick Coppola** (PhD 03) was designated as the "2006 Distinguished Alumnus of the Year" from Central Michigan University. Recently, the Surgeon General awarded him with the "9A Proficiency Designator" a designation that identifies the top 1% of military personnel and denotes the highest level of professional recognition the Surgeon General can award a service member in the Army medical department. Nick and his family welcomed a baby girl, Georgia Angelene, July 2005...**Mark Cotter** (MSHA 05) serves as an environmental protection manager with the Department of Veterans Affairs, Healthcare Network Upstate New York, Buffalo, NY...**Lisa Davani** (MSHA 05) accepted

2000s (continued)

a job assisting with program development, Origami Brain Injury Rehab, DeWitt, MI...**Alan Dow** (MSHA 05) serves as director of academic hospitalist service, VCU Health System, Richmond, VA...**Lindsey Coble Downing** (MHA 03) is a financial analyst, Duke University Hospital, Durham, NC. Lindsey and her family welcomed home son, Aidan Elliott on December 26, 2005...**Matt Evans** (MHA 06) serves as associate administrator, Regional Medical Center at Bayonet Point, Hudson, FL...**Douglas Gaspardo** (MSHA 06) is laboratory director, Russell County Medical Center, Lebanon, VA...**Mathew Gooch** (MHA 03) is an associate administrator, St. Lucie Medical Center, Lucie, FL...**Dan Goodwin** (MHA 02) is medical specialties administrator, Arnett Health System, Lafayette, IN...**Kathleen Goodwin** (MSHA 06) is manager of decision support, HCA, Richmond, VA...**Jerad Hanlon** (MHA 06) is assistant administrator for Health Management Associates, Statesville, NC...**Gwen Hartzog** (MSHA 04) accepted a CNO position with Riverside Medical Center, Newport News, VA...**Angela Harvell-Moore** (MSHA 06) serves as civil hospital administrative assistant, Central State Hospital, Petersburg, VA...**Chad Hatfield** (MSHA 03) is risk/safety & security director, Phoenix Baptist Hospital, Phoenix, AZ...**Eric Hays** (MHA 06) is an assistant administrator, Virginia Eye Institute, Richmond, VA...**Raleigh Heard, Jr.** (MHA 01) is an executive fellow, Catholic Health Initiatives, Denver, CO...**Edward Heckler** (MSHA 06) is manager of rehab services, Riverside Health System, Newport News, VA...**Scott Hill** (MHA 00) is chief executive officer, Northern Virginia Community and Dominion Hospitals, Leesburg, VA...**Jamie Ford Hughes** (MSHA 05) is a nurse informaticist with Martha Jefferson Hospital, Charlottesville, VA...**Minilla (Mini) Kanwar** (MHA 04) is with Johns Hopkins Medicine International, Baltimore, MD...**Lisa Kaplowitz** (MSHA 02) was honored as a woman of distinction by the Richmond Chapter of Hadassah (the largest women's volunteer organization in America) at an April 2006 event at the Weinstein Jewish Community Center...**Lesley Blumberg Kibel** (MHA 01) works for Pavilion Imaging, Grand Junction, CO...**Nathan Kinney** (MHA 03) serves as a planner for Baptist Healthcare System, Louisville, KY...**Megan Kleckner** (MHA 06) is practice manager, Riverside Physician Associates, Newport News, VA...**Nancy Littlefield** (MSHA 05) is regional executive director, UnitedHealth Group, Vienna, VA...
(continued next page)

Alumni/ae News (continued)

Alumni/ae Updates

2000s (continued)

Kristy Locklear (MHA 02) serves as budget officer, Robeson Health Care Corporation, Fairmont, NC...**Shyuemeng Luu** (PhD 00) is an assistant professor, Department of Public Health, Chung Shan Medical University, Taichung, Taiwan...**Jim Matney** (MSHA 03) is chief operating officer, Phoenix Baptist Hospital, Phoenix, AZ...**Colin McRae** (MHA 01) serves as chief operating officer, HCA, Kingwood, TX...**Michael Morrical** (MHA 02) is chief operating officer, Health Management Associates, Inc., Lebanon, TN...**Gerald Peebles** (MSHA 00) is a senior quality & finance analyst for the City of Norfolk, Norfolk, VA...**Shantaram Rangappa** (MSHA 01) is a physician executive, Deloitte Consulting, Glen Allen, VA...**Brent Rawlings** (MHA/JD 04) was author of an article, "The Effect of Hospital Charges on Outliner Payments.....", in the *Annals of Health Law*, Summer 2005...**Erin Reid** (MHA 06) is assistant director of guest relations, VCU Health System, Richmond, VA...**Benjamin Reigle** (MHA 01) is revenue cycle manager, Accretive Health, Chicago, IL...**Michelle Rogers** (MHA 04) is a project coordinator, University of Pittsburgh Physicians: Department of Otolaryngology, Pittsburgh, PA...**Verlon (Sal) Salley** (MHA 02) is a radiology clinical support manager, UVA Medical Center, Charlottesville, VA...**Melanie Schoof** (MHA 05) serves as network manager, Anthem, Richmond, VA...**Joanne Scott** (MHA 05) serves as manager, Innovation Strategies, Sentara Healthcare, Norfolk, VA...**Ashley Sculley** (MHA 06) recently became assistant administrator, Medical Facilities of America, Roanoke, VA...**David Shimp** (MHA 05) is manager of surgical support, Rose Medical Center—HealthONE/HCA, Denver, CO...**Thresa Simon, M.D.** (MSHA 06) is a physician with Virginia South Psychiatric & Family Services, Petersburg, VA...**Elizabeth Taliaferro** (MHA 05) accepted the position of controller, CJW Medical Center, Richmond, VA...**Tri Tang** (MHA 06) is a fellow with Carolinas Healthcare System, Charlotte, NC...**Janet Thompson** (MSHA 05) recently moved to South Carolina and is conducting consulting work with Riverside Health System while seeking full time employment...**Henri Tosoc-Haskell** (MSHA 02) is administrative director of quality and care management, Bon Secours—Richmond Community Hospital, Richmond, VA...**Erin Turick** (MHA 04) was promoted to assistant administrator, Burke Healthcare Center and is licensed as a nursing home administrator in the Commonwealth of Virginia...**Thibaut van Marcke** (MHA 03) and his wife welcomed a baby girl, Mackenzie, on June 8. Thibaut is associate administrator, Medical Center of Aurora, Aurora,

2000s (continued)

CO...**Shelly van't Riet** (MSHA 06) is quality coordinator, Bon Secours Memorial Regional Medical Center, Mechanicsville, VA...**John Ward** (MSHA 06) serves as vice chair of Neurosurgery, VCU Health System, Richmond, VA...**James Yolch** (MHA 02) has been promoted to administrator for the Division of Endocrinology, Diabetes, Metabolism and Nutrition, and the Division of Preventive, Occupational and Aerospace Medicine. In this role, James will also oversee the Executive Health and the Hyperbaric Altitude Medicine Programs at Mayo Clinic Rochester.

1990s

Bruce Bailey (MHA 90) is CEO of Georgetown Hospital System, Georgetown, SC...**Diane Schlicher Bernard** (MSHA 95) is senior program manager, GE Healthcare Integrated IT Solutions, Florida...**Betsy Blair** (MSHA 05) joined Retreat Hospital, Richmond, VA, as their new chief nursing officer...**Robert Brinker** (MSHA 91) is a contract manager, Sentara Healthcare, Norfolk, VA...**Mike Esposito** (MHA 98) is CEO, Hendersonville Medical Center (HCA), Hendersonville, TN...**Thomas Gessel** (MSHA 99) serves as president and CEO, Sts. Mary & Elizabeth Hospital, Louisville, KY...**Beth A. Glassford** (MSHA 92) is a consultant, Joint Commission Resources, Lancaster, PA...**Richard Hardy** (MHA 98) is manager of business intelligence/data warehousing practice, Accenture, Atlanta, GA...**Ann Johnston-Taubel** (MHA 90) is an internal consultant with Piedmont Healthcare, Atlanta, GA...**Eugene Handza** (MHA 97) accepted a position as assistant deputy chief consultant, Veterans Administration Consolidated Mail Outpatient Rx Services, Laeavenworth, KS...**Henry (Hank) Ivey** (MSHA 96) is a physician with Carilion Medical Group, Vinton, VA...**Olivia P. Kistler** (MSHA 98) is working for Applied Cutting Technology, Inc., Richmond, VA...**Tiffany Lange** (MHA 98) and her family welcomed a son, August Franklin, in November 2005. Tiffany is executive administrator of Cardiac & Thoracic Surgical Associates, Ltd...**James Leleszi** (MHA 99) serves as head of retiree markets—national accounts, Aetna, Inc, Hartford, CT...**Carol B. Lindsey** (MSHA 95) serves as assistant vice president, Valley Health, Winchester, VA...**Melissa Spain Miles** (MHA 97) was promoted to a technical training manager, WellPoint, Inc., Atlanta, GA... **Donald (Bob) McCaffree** (MSHA 97) is chief of staff, VA Medical (continued next page)

Alumni/ae News Updates (continued)

1990s (continued)

Center, Oklahoma City, OK... **William "Todd" McGovern** (MHA 97) is senior director of operations and business development, Inova Fair Oaks Hospital, Fairfax, VA...**Neda McGuire** (MHA 93) co-owner of Fredericksburg Comfort Keepers and her partner received the Chamber of Commerce of Fredericksburg "Business of the Year" award for a company with greater than 15 employees. **Les O'Connor, Jr** (MHA 99) is practice manager, Carolinas Medical Center—Surgery, Charlotte, NC...**Ahmad Okasha** (PhD 95) is director of strategy, Belhoul Life Care, Dubai...**Jay Outland**, (MHA 93) accepted a position as manager, Clifton Gunderson LLP, Glen Allen, VA...**Chin-Wen Pai** (PhD 97) is with Health Management Research Center, Division of Kinesiology, University of Michigan, Ann Arbor, MI...**Jonathan Perlin**, MD, PhD (MSHA 97) coauthored an article, "Reinventing Veterans Health Administration: Focus on Primary Care" that appeared in the Nov/Dec 2005 issue of the Journal of Healthcare Management...**Father Richard Reed** (MHA 90) is a chaplain, Gulfside Regional Hospice, Inc, New Port Richey, FL...**Patricia Rowell** (PhD 90) is a senior policy fellow, American Nurses Association, Silver Spring, MD...**Brian Searls** (MHA 97) is senior director of informatics, MED3000, Shelton, CT...**Jennifer Grieveson Searls** (MHA 97) is manager of special projects, MED3000, Shelton, CT...**Leigh Ullman Starr** (MHA 96) serves as chief of performance improvement, Veterans Affairs Medical Center, Hampton, VA...**Greg Strickland** (MHA 90) accepted a position as director of billing, VCU Health System, Richmond, VA...**Adele Sullivan** (MHA 90) serves as founder & president, Interventus, Inc., Palm Beach Gardens, FL...**Jolie Sutphin Smith** (MHA 97) is project manager, Aetna, Tampa, FL...**Mark Szalwinski** (MHA 90) serves as vice-president/administrator, Sentara Leigh Hospital, Norfolk, VA...**Vanessa Hanley Walters** (MHA 97) accepted a position with the federal government as senior public health advisor, HHS/Health Resources and Services Administration, Rockville, MD...**Ed Williford** (MHA 96) is a senior business consultant, Healthcare Business Consultants, LLC, Garner, NC.

1980s

Gerard Filicko (MHA 88) is director of physician services, CVHN/MedVirginia, Richmond, VA...**Richard Hudson** (MHA 81) recently accepted a position as president of Wilson Medical Center, Wilson, NC...**Robert (Skip) Jernigan** (MHA 81) serves as CEO, Summit Hospital, Baton Rouge, LA...**Janet Lynch** (PhD 88) was appointed to the 2005 Board of Examiners for the Malcolm Baldrige National Quality Award... **Susan MacLaughlin** (MHA 83) married and her new name is now Wagner...**David Northern** (MHA 85) is president, HealthCare Consulting, LLC, Hoover, AL...**Clifton Porter** (BS 89) is assistant vice president of Government Relations, HCR ManorCare, Toledo, OH...**John Yoder** (MHA 81) is COO, West Virginia University

1970s

Hospitals, Morgantown, WV...**Jack Austin** (MHA 71) is chief, Asset Management, Mayfair Management, Inc., Carrollton, VA...**David Coulter** (MHA 75) is vice president and administrator of the Raleigh Campus of WakeMed, Raleigh, NC...**Chris Durrer** (MHA 77) accepted a position as the director of the Virginia Department of Health, Center for Quality Health Care Services & Consumer Protection, Richmond, VA...**John (Randy) Fowler** (MHA 79) is CEO, Carolina Medical Affiliates, Spartanburg, SC...**William (Bill) Jolly** (MHA 78) serves as executive director of Bay Lake Retirement, Virginia Beach, VA...**Jess Judy** (MHA 77) is president Gateway Division, LifePoint Hospitals, Brentwood, TN...**Munthir Kuzayli** (MHA 73) is director, American University of Beirut Medical Center, Beirut, Lebanon...**Daniel Riina** (MHA 79) is a partner with TRG Healthcare LLC, Southfield, MI...**Timothy (Tim) Stack** (MHA 77) is president and CEO, Piedmont Healthcare, Atlanta, GA...**William (Bill) Stovall** (MHA 75) is telecommunications coordinator, St. Jude Hospital, Memphis, TN.

North Carolina Alumni/ae Regional Gathering

For the third consecutive year in a row, the Department has held an alumni/ae event at the conclusion of the North Carolina Hospital Association (NCHA) Winter Meeting, February 17, 2006. All alumni/ae in North Carolina with known mailing addresses were invited, and alumni/ae did not need to attend the NCHA Winter Meeting to attend the Department luncheon. Alumni/ae met with Department representatives, Dr. Stephen Mick and Amy Edwards, mingled with fellow alumni/ae, and enjoyed a luncheon at the Embassy Suites in Cary, North Carolina. Due to increased competition for last day events, the Department will likely make this an every other year event!

In attendance were: **Thomas Bradshaw** MHA 83), **Jeff Judd** (MHA 77), **William Clark** (MHA 73), **David Masterson** (MHA 88), **Curtis Copenhaver** (MHA 72), **Edward McCauley** (MHA 63), **David Coulter** (MHA 75), **Matt Mendez** (MHA 99), **Lauren Donovan** (MHA 06), **Sneha Patel** (MHA 05), **Christopher Durrer** (MHA 77), **Sandy Sanders** (MHA 63), **Deo Garlock** (MHA 86), **Sam Seifert** (MHA 05), **Joanna Herath** (MHA 99), **Paul Sherwood** MHA 81), **Mark Hudson** (MHA 83), **Tri Tang** (MHA 06), **Jeff Kiser** (MHA 94), and **Michael Vicario** (MHA 86).

Ranked
5th
in the
Nation.

HAD Program News

PhD News

Graduates

Two doctoral candidates completed all requirements and graduated in May 2006: **Patricia Edinboro**, PhD, successfully defended her dissertation, *Factors Associated with the Provision of Coronary Heart Disease Preventive Care Services*, and **Imri Solti**, PhD, successfully defended his dissertation, *Influence of Organizational, Operational, Financial and Environmental Factors on Hospitals' Adoption of Computerized Physician Order Entry Systems for Improving Patient Safety: A Resource Dependence Approach*.

Seven students have applied for August graduation and are busy completing their final defenses and other requirements. A list will appear in our winter issue.

Doctoral Candidates

Preethy Nayar defended her dissertation proposal, *The Impact of Medicare's Prospective Payment System on Long term Acute Care Hospitals: A Resource Dependence Perspective*, on July 25, 2006.

PhD News Briefy

PhD Graduate Named as Brooks Research Professor

The Brooks College of Health named **Mei Zhao** (PhD 04) as one of its new Brooks Research Professors. Mei proposed a study on Nursing Home Financial Condition and Quality. The study awarded to Mei will run three years. Mei is an assistant professor with the University of North Florida, Jacksonville, FL.

Promotion

Herng-Chia (Hubert) Chiu (PhD 95) has been promoted to full professor with the Kaohsiung Medical University in Taiwan.

Presentations/New Positions

Seven students/candidates presented posters or oral presentations at the AUPHA/AcademyHealth meetings in June 2006: **Hsueh-Fen Chen** (oral), **Ron Fisher** (oral), **Abby Swanson**, **Preethy Nayar**, **Tae Kim**, **LeaAnne Gardner**, and **Veronica Sikka**, (see article page 3).

Abby Swanson accepted a teaching post at MUSC in Charleston., SC. Abby will be an August 2006 program graduate. She successfully defended her dissertation (Thursday, July 27) and on Saturday got married. Congratulations, Abby!

MHA News

Students, Alumni/ae, Preceptors and other Department Supporters Attend the National Association of Health Services Executives (NAHSE) Student Summit

The 2nd Annual NAHSE Student Summit was held in February 2006 at the South Fulton Medical Center in Atlanta, GA. Over 100 people were in attendance from all over the United States, including students, early careerist, and mid and senior level careerists.

This Summit is an educational summit which presents an educational forum focusing on the unique needs of health administration students, provides direct access to employers through a Career Fair, enhances and encourages peer-to-peer networking, engages in fun and challenging competitions on prevalent healthcare topics, and encourages continued active membership in the national and local (if applicable) chapters of NAHSE.

The Department was represented by **Nehemie Georges** (MHA 07) and **Deanna Lee** (MHA 06), who were on committees which organized the Summit and its events, and **Raleigh Heard** (MHA 01), **Christopher Mosley** (Preceptor), and **Latasha Winstead** (MHA 07).



From left to right: LaTasha Winstead, Nehemie Georges, Raleigh Heard & Deanna Lee at the NAHSE Summit.

Correction MHA Award...

In the winter 2005 *Cardwell Comments*, we listed **Janet Houston** (MHA 79) as the winner of the Herman L. Mullins Award, an award presented annually for the most outstanding management study. Both **David Donin** (MHA 79) and **Janet Houston** received this award in 1979.

MHA News (continued)

VCU Health Administration Students Win First Place in National Case Competition

By: Emily Tafel (MHA 07)

On April 8, 2006, Virginia Commonwealth University's CLARION team won first place in the CLARION National Case Competition. The VCU team was comprised of: **Joga Ivatury**, represented Medicine and Health Administration; **Zach McCluskey**, represented Nursing and Health Administration; **Veronica Sikka**, represented Public Health, Medicine, and Health Administration; **Emily Tafel**, represented Health Administration and captained the team.

They presented root cause analyses, cost analyses, and recommendations for quality improvement for a specific case to the CLARION National Case Competition Judges. VCU's CLARION team competed against eight other teams from schools across the country: University of Chicago, University of Connecticut, Dartmouth University, Mayo Clinic, University of Minnesota, University of Missouri – Columbia, University of Tennessee, and University of Washington. Ken White, PhD, FACHE served as the faculty advisor. VCU faculty, alumni and other health care leaders in the community advised the team and were instrumental in their success. The team was sponsored by Bon Secours-Richmond Health System.

As first place winners, the students will receive a \$5,000 team scholarship and acknowledgement at the Institute for Healthcare Improvement's National Forum by Don Berwick, MD, MPP, who is a leader in quality improvement innovation.

CLARION is a University of Minnesota student organization dedicated to improving health care through interprofessional collaboration. The CLARION National Case Competition is an outgrowth of the University of Minnesota's local case competition, which was designed as a response to the perceived need for interprofessional education and training in root cause analysis and practice-based problem-solving. CLARION states that "issues of quality and patient safety in health care have received national attention since a report released by the Institute of Medicine in 1999 indicated that as many as 98,000 people in America may die each year due to medical errors. With a lack of communication being cited as one possible cause of these errors, interprofessional education has come to the forefront of health care curricula everywhere."

This year's CLARION case focused on a Somali immigrant, who was afflicted with pediatric asthma, in a rural health care setting. The team identified level of communication and level of training/competency as the root causes and identified several recommendations. If you would like to read the case for the competition, you may find the case on the [CLARION web site](#).



From left to right: Emily Tafel (MHA 07), Zach McCluskey (MHA 07), Joga Ivatury (MHA/MD candidate), Veronica Sikka (MHA 03 MD/PPHD candidate)

MGMA Student Network Spring Event

By: *Matt Gitzinger (MHA 08)*

February 2, 2006 the VCU Medical Group Management Association Student Network held its Spring Event, "Physician Recruitment: Attracting Physicians to Practices and Hospitals." The discussion took place at the **MCV Alumni House and Paul A. Gross Conference Center** and featured guest speakers, **Ms. Diane Anderson** (MHA 95) and Dr. Barry Rose, Executive Director and Practitioner, respectively, of Commonwealth Anesthesia Associates of Richmond, Virginia. The discussion included topics such as diminishing physician reimbursement rates, the dwindling supply of anesthesiologists, and the healthcare industry's increasing dependence upon Certified Registered Nurse Anesthetists.

An audience of almost fifty students and faculty members showed significant interest in the topic of physician recruitment. Students present felt this topic was particularly timely and useful, given the current situation in healthcare. "The presentation provided us a better understanding of what motivates physicians, the challenges they face, and how the system has changed over the past few decades," said **Annie Yelich** (MHA 08), MGMA Student Network President.

Since the Spring Event, points made by Ms. Anderson and Dr. Rose have become the topic of class discussion, bringing to light the impact of recruitment challenges and stimulating thought-provoking conversation. Given the significance of this topic, the program was a considerable success, and provided invaluable and informative insights into the world of physician and provider recruitment.

This program would not have been possible without the support of committed alumni/ae, such as Ms. Anderson. Conducting extensive research and presenting on reimbursement issues, both locally and nationally, she serves as a wonderful role model for current students. Commissioned by Virginians for Fairness in Healthcare, she presented a white paper "Assignment of Benefits to Healthcare Providers," to the Virginia General Assembly during the 2005 session. So many thanks to Ms. Anderson, and to Dr. Rose.

In addition, the Student MGMA Chapter would like to thank **Dr. Jan Clement**, faculty advisor, for her guidance throughout this year, as well as our gracious sponsors, **Dr. Tom Ryan** (MSHA 99), MediCorp Health System, Neurological Associates Inc., Virginia Urology and the VCU Department of Health Administration.



From left to right:

Dr. Jan Clement, Dan Herlihy, Kari Longoria, Annie Yelich, Marieshia Hicks, Ms. Diane Anderson, Dr. Barry Rose, Nate Carroll, Matt Gitzinger

New Addition to MHA Family Class of 2008

Alexa Lee (MHA 08) and her family welcomed son Alexander Robert Lee on June 12, 2006.

MHA News (continued)

Students Give their Time to Help Medicare Recipients Choose New Prescription Drug Plans

Mohammed Beyad (MHA 07) and Nehemie Georges (MHA 07) volunteered their time to counsel seniors and caregivers about the new Medicare Part D Prescription Drug plans available to seniors this year. Trained at the Senior Connections/Capital Area Agency on Aging, these students then used what they had learned to help Medicare recipients understand their prescription coverage options, and to find the most affordable plan with the best drug coverage. This is just another example of how our students find the time to give their time and energy to help others, all while they are still students! Thank you to Mohammed and Nehemie for helping others and for representing us all so well!



May 2006 MHA Graduates

Graduates	Title	Company	Location
Jason Azar	Assistant Administrator	Carlisle Regional Medical Center	Carlisle, PA
Eric Dalton	Manager, Oncology Services	Bon Secours Maryview Medical Center	Portsmouth, VA
Lauren Donovan	Planning Analyst	LifeBridge Health	Baltimore, MD
Paul Dreyer	Planner	Inova Health Systems	Fairfax, VA
Matthew Evans	Associate Administrator	Regional Medical Center-Bayonet Point	Hudson, FL
Camille Fisher	Community Health Educator	Baptist Health of Northeast Florida	Jacksonville, FL
Charissa Geyer			
Jerad Hanlon	Assistant Administrator	Health Management Associates	Statesville, NC
James Hays	Assistant Administrator	Virginia Eye Institute	Richmond, VA
Emily Haynes**	Family Practice Resident	Carolinas Medical Center	Charlotte, NC
Srinivas Ivatury**	Surgical Resident		
Aryana Khalid	Associate Administrator	HCA	Reston, VA
Deanna Lee	Senior Consultant	EMG Consultants	San Diego, CA
Sharon Lee	Nurse Practitioner	Bon Secours Health System	Portsmouth, VA
Megan Moore	Practice Manager	Riverside Physician Associates	Newport News, VA
Erin Reid	Assistant Director, Guest Relations	VCU Health System	Richmond, VA
Ashley Sculley	Assistant Administrator	Medical Facilities of America	Roanoke, VA
Lee Shaner	Consultant	Sullivan Consulting Group	Atlanta, GA
Tri Tang	Fellow	Carolinas Healthcare System	Charlotte, NC
Angela Tucker	Director of Clinical Operations	CJW Medical Center	Richmond, VA
Joanna Wright	Manager, Cardiac Research	Newark Beth Israel Medical Center	Newark, NJ

**MHA/MD

MHA Class of 2008: T-shirt Sale

\$15.00 for short-sleeved ♦ \$18.00 for long-sleeved T-shirt design:

All shirts will be light gray with navy blue print

The front of the shirts will include the Department of Health Administration seal on the left breast

The back of the shirts will include the skyline of Richmond encircled with Virginia Commonwealth University

With your order please include:

Name, Shipping Address

Short sleeve or long sleeve preference and shirt size

An extra \$5 for shipping if you would like your shirt sent to you (you can also pick them up at the Grant House if you are in the area)

Please make checks payable to: **VCU/MHA Class 2008** and send checks or cash to: Annie Yelich, VCU/HAD, 1008 East Clay Street, PO Box 980203, Richmond, VA 23298.

When you send in your order please include an email address or telephone number so that you can be notified when your order has been received. **Please have orders in by August 31, 2006.**

Thank you for your support!!

MHA News (continued)

MHA Class of 2007 Residency Sites

<i>Student</i>	<i>Site</i>	<i>Preceptor(s)</i>
Mohammed Beyad	Reston Hospital Center, Reston, VA	Bill Adams*, CEO Jane Raymond, COO
Keisha Bratton	Veteran's Administration, Washington, DC	Jon Perlin*, Deputy Secretary
Ashley Clary	Sentara Healthcare, Norfolk, VA	Bert Reese, CIO
Ohme Felix	Charlotte Regional Medical Center, Punta Gorda, FL	Dan Buckner, CEO
Nehemie Georges	Carolinas Health System – Mercy Charlotte, NC	Curtis Copenhaver*, CEO
Scott Golay	Community Hospital, New Port Richey, FL	Dan Miller*, Division President
Dan Herlihy	VCU Health System, Richmond, VA	John Duval, CEO Sheryl Garland*, VP
Marieshia Hicks	MediCorp Health System, Fredericksburg, VA	Fred Rankin, CEO
Jenese Holland	Retreat Hospital, Richmond, VA	Bill Caldwell, CEO
Elizabeth Huff	Anthem Blue Cross Blue Shield, Richmond, VA	Jay Schukman, M.D. Cathy Steeley
Katie Kunkel	Lancaster Regional Medical Center, Lancaster, PA	Brad Nurkin, CEO
Kari Longoria	Sky Ridge Medical Center, Lone Tree, CO	Jeff Dorsey*, Division President
Zach McCluskey	CJW Medical Center Richmond, VA	Peter Marmarstein, CEO
Dan Miller	Swedish Medical Center, Denver, CO	Jeff Dorsey*, Division President
Ryan Moon	Lakeview Hospital, Bountiful, UT	Steve Anderson*, CEO
Dana Perry	St. Francis Medical Center, Hartford, CT	Chris Dadlez*, CEO
Susan Peters	Largo Medical Center, Largo, FL	Dan Miller*, Division President
Kate Sauer	Bon Secours Hampton Roads, Newport News, VA	Pat Robertson*, EVP
Leeanne Sciolto	Sentara Healthcare, Norfolk, VA	Howard Kern*, President & COO
Carter Sigmon	CJW Medical Center, Richmond, VA	Tracy Kemp Stallings*, COO
Emily Tafel	HCA Richmond Division/John Randolph Medical Center, Richmond, VA	Pat Farrell*, Division President Bernie Boone
Davina Vaswani	Martha Jefferson Hospital, Charlottesville, VA	Jim Haden, CEO
LaTasha Winstead	Chesapeake General Hospital, Newport News, VA	Chris Mosley, CEO
Eric Young	Bon Secours St. Francis/Virginia Health Source Richmond, VA	Terrie Edwards*, EVP Kevin Barr*, VHS

*Alumni/ae

Program News (continued)

MSHA News

MSHA Class of 2006 Legacy

Prior to the School of Allied Health Professions graduation celebration on May 20, the MSHA Class of 2006 gathered together on Thursday May 18 to celebrate and to reminisce about their experiences over the last two or more years. The annual dinner is a tradition since the inception of the program, starting with the first graduating class in 1990. The class of 2006 created the Dennis D. Pointer Award as a legacy to acknowledge an outstanding faculty member who facilitates them in online learning. Dr. Pointer was the first Program Director of the MSHA Program. Since Dr. Pointer was unable to join the class at the event initiating the award, he asked Dr. Roice Luke to read his message to the class. The first award was made to **Karen Swisher, JD.** The class also invited Mr. John Duval, COO of the VCU Health System to speak. Mr. Duval shared some of his experiences and urged the class never to forget why we are involved in health care. Dr. Steve Mick gave closing remarks welcoming all graduates as alumni who we hope will stay in touch with the department. It was truly a memorable evening for all.

Thank you to all of the the graduates in the MSHA Class of 2006, who generously donated over \$2,400 to the Bullard Scholarship Fund as their class gift. This fund, established in 1998, provides scholarships to those enrolled in the MSHA Program. The donation is a very significant contribution as we seek to build this fund.

MSHA Graduation Events

There were twenty students who graduated with the degree Master of Science in Health Administration on May 20, 2006. Commencement took place that morning at The Coliseum. Diplomas were awarded at the School of Allied Health Profession ceremony in the afternoon at the Richmond Convention Center. Graduates list below.

In addition, at the May 2006 graduation AD Williams Awards were made for academic excellence for those finishing with the highest GPAs (4.0): **David Goodwin, Kathleen Goodwin, Ed Heckler, Ryan Malocha, Rebecca Neubert, Alicia Walsh, John Ward, and Dianne Weimer.**

Professional MSHA Program Online Graduates Class of 2006

*Allison Agarwal
Melissa Bradner
Sandra Burns
Mary Freedlander
Douglas Gaspardo
Kelly Gates
David Goodwin*

*Kathleen Goodwin
Angela Harvell-Moore
Edward Heckler
Ryan Malocha
Rebecca Neubert
Chelsea Savage
Thresa Simon*

*Bela Sood
T. J. Stites
Shelly van't Riet
Alicia Walsh
John Ward
Dianne Weimer
Douglas Zehner (Dec.)*

MSHA Program Nationally Ranked #2

In the May 1, 2006 edition of *Modern Healthcare* magazine, the MSHA Program at VCU was ranked number 2 in a listing of the accredited top healthcare business programs that recruit physician executives. The ranking of distance-based programs that are CAHME accredited lists the program among the best. The MSHA program is ranked second to the University of North Carolina at Chapel Hill which is our closest competitor.

New MSHA Entering Class

The MSHA Program expects 22 new students in July 2006 and 2 more plan to begin their studies in December. The new class starting in July includes members from as far away as Canada and as close as the VCU Health System. Most will have a full-time schedule of classes but four will pursue their degree on a part-time basis. Our class members once again bring varied backgrounds including financial management, nursing, medicine, radiological technology, information systems, physical therapy and marketing. We welcomed them in Richmond for their first on-campus session July 22-28, 2006.

Program News (continued)

Williamson Institute Successfully Launches Two Fellowship Programs

Executive Fellowship in Patient Safety

The Williamson Institute at Virginia Commonwealth University, Department of Health Administration, is pleased to announce that the 4th Executive Fellowship in Patient Safety began in June 2006 with 24 new Fellows from 8 different states in the US and Fellows from Buenos Aires, Iran, and Saudi Arabia. The Executive Patient Safety Fellowship has developed into an internationally recognized outstanding distance-learning program for professionals in health care interested in learning theory, tools, and techniques in developing patient safety programs. The Fellowship began with an on-campus session, June 21-24, 2006, at the Medical College of Virginia Campus of VCU. Beginning in July, the Fellowship continued online with intensive interactive modules on patient safety. Fellows are required to design and implement a patient safety project at their facility. Graduation ceremonies will be held in conjunction with the annual Virginian's for Improving Patient Care and Safety (VIPCS&S) conference in May 2007.

Executive Fellowship in Health Law

To celebrate the 20th anniversary of the dual degree MHA/JD program created in partnership between Virginia Commonwealth University and the University of Richmond Law School, the Williamson Institute and the University of Richmond have created their first joint cutting edge Executive Fellowship in Health Law. This is an intensive, distance-learning program that started with a 3-day on-campus session at the University of Richmond Law School with Fellows arriving July 20, 2006. The Fellowship program is taught by a combination of hospital attorneys, law school faculty, practicing professionals, and renowned faculty. Many thanks to Bon Secours Hospital; Goodman, Allen & Filetti; Hancock, Johnson & Nagle; McCammon Group; McGuire Woods; Troutman Saunders; as well as members of the US Senate Committee on Budget; Compliance and Regulatory Affairs/Regulatory Counsel; Business Advisory Council; and Health Policy Counsel, Office of Senate Majority Leader W.H. Frist.

This new Health Law Fellowship program offers a wealth of information and guidance to all professionals in the health care industry. The fellowship is designed especially for risk managers, nurses, pharmacists, physicians, and independent CEOs of small rural hospitals, medical clinicians, nursing home executives, group practice managers, and other interested parties who need to have more knowledge on how the law influences the business of health care. Within the 8 month program, Fellows will be required to address a specifically health related legal issue unique to their organization and, with the approval of their organization's management and assurance that all relevant information and data remain anonymous, develop case studies to address the legal issues.

Visit our website at www.had.vcu.edu for current class information. Details for Executive Fellowship Programs

starting 2007 will be available soon. Applications for 2007 are already being accepted.

If you are interested in more information, please contact Alexandra Schoepp, Director of Programs, Williamson Institute for Healthcare Leadership aschoepp@vcu.edu.



Health Law Fellowship Class and faculty at the University of Richmond's Law School during the first on-campus session.

Department News

The Department of Health Administration Attends the Virginia Hospital & Healthcare Association's 2006 Spring Conference

The presence of the Department's alumni/ae, students and other supporters was strong at this year's Virginia Hospital & Healthcare Association's Spring Conference held at Kingsmill Resort in Williamsburg, Virginia April 19-21. Alumni/ae stopping by the Department's booth included: **Bill Adams** (MHA 74), **Jerry Brink** (MHA 66), **Scott Burnette** (MHA 83), **Rosemary Check** (MHA 81), **Jim Dahling** (MHA 92), **Bill Downey** (MHA 85), **John Fitzgerald** (MHA 76), **Bill Flannagan, Jr.** (MHA 74), **Ron Galonsky** (MHA 92), **Steve Gravely** (MHA 80), **Scott Hill** (MHA 00), **Skip Lamb** (MHA 58), **Art Layne** (MHA 76), **Carter Melton** (MHA 74), **Bill Moss** (MHA 67), **Pat Robertson** (MHA 84), **Tom Ryan** (MSHA 99), **Mark Szalwinski** (MHA 90), **Marilyn Tavenner** (MHA 89), **Jim Thweatt, Jr.** (MSHA 90), **Emily Towey** (MHA/JD 01), and **Chris Wearmouth** (MHA 89). Also stopping by were supporters Jim Haden, Michael Halseth, Ed Howell, Margaret Lewis, Chris Moseley, Tom Hancock, Kim and Jim Daniel, Jeannie Adams, Mary Malone, Bill Hall, Walter Sowers, and Page Gravely.

During the conference, **Tom Ryan** presented *Postcards from the Quality Journey*, and HCA provided sponsorship so that our MHA students might attend the ACHE Luncheon held on April 20. Also, the 2005 – 2006 Stuart D. Ogren Scholarship Recipients, **Nate Carroll** (MHA 08), **Karah Jones** (MHA 08), and **David Williamson** (MHA 08) were recognized. The Stuart D. Ogren Scholarship was established in 1989 and was created to recognize the contribution Mr. Stuart D. Ogren made in the development of health professionals. In his years as President of the Virginia Hospital Association, he was most supportive of the MHA program.

The Department and the VHHA have a long history of working together to provide education avenues for the health care leaders of today and tomorrow. Many thanks to the folks at VHHA for letting the Department take place in this great event and for its on-going support of the Department, its students, and alumni/ae!

Director of Recruitment Hired for the MHA Program

We are pleased to announce that a Director of Recruitment for the MHA Program has been hired. This position is funded by a grant from HCA for three years.

Ms. Logan Vetrovec started in this new position on August 1, 2006. Logan earned a Master's degree in educational psychology from the University of Virginia. She comes to us from UPS where she has worked with sales, employee development, and marketing.

The Department Bids Farewell to Friends

After 13 years as President of the MCV Foundation and the Chief Development Officer for the MCV Campus, Michael B. "Mickey" Dowdy has resigned his position to assume a new leadership role as Vice Chancellor for University Advancement at East Carolina University in Greenville, NC.

Mickey has been a great friend to the Department for years. During the past two years in particular, he has given to the Department generously, with his time, his fundraising expertise, and Foundation support.

Joining Dowdy in his move to North Carolina is his wife, Lynn, who worked for VCU for 26 years and who resigned as Assistant Director of the Medical College of Virginia Alumni/ae Association.

We wish Mickey and Lynn much success in NC and with their new endeavors, but are sorry to see such wonderful and outstanding persons leave our team.

New Director of Programs Williamson Institute

Alexandra "Alex" Schoepp, Director of Programs, will assist Dr. Ramesh Shukla, Director and Karen Swisher, JD, Associate Director, Williamson Institute, with marketing and coordinating educational programs generated through the Institute. Alex started this new role in April 2006.

Best wishes to **Joanne Monticelli** (MHA/JD 94) who left the position and started her private practice of law.

Department News (continued)

Research project selected by AHRQ to serve as one of the Prime Contractors in its ACTION Program

Under the leadership of Department Chair, **Dr. Stephen Mick**, Associate Professor of Health Administration, **Dr. Kelly Devers**, and Vice-president for Health Sciences and CEO of the VCU Health System, **Sheldon Retchin**, M.D., VCU and VCU Health System and its research (American Institutes for Research, Texas A&M University, Clinical Resource Consultants, and L&M Policy Research) and health system (Carilion; Geisinger; HCA; and Mayo Clinic) collaborators have been selected by the Agency for Healthcare Research and Quality (AHRQ) to serve as one of the prime contractors in its Accelerating Change and Transformation in Organizations and Networks (ACTION) Program.

The focus of the ACTION program is rigorously but timely research on a range of topics (e.g., quality and safety, cost, emergency preparedness) of great importance to private and public policymakers, including health care executives, foundation leaders, and federal and state officials. The three general purposes of ACTION are to: 1) foster more user-driven research; 2) foster greater collaboration with health systems, and to capitalize on their ongoing efforts to improve care, and, 3) translate more research into policy and practice more quickly.

As an ACTION Program contractor, VCU and its partners are among a select group of networks (15) allowed to compete for specific research projects sponsored by AHRQ and others during the next 5 years. All U.S. Department of Health & Human Services Agencies, as well as Foundations, can sponsor research through AHRQ's ACTION Program. Proposals on specific topics are solicited on a rolling basis, and they are awarded under task order contracts, which are often completed within 18-24 months. It is anticipated that \$30 million of research will be awarded during this time through the ACTION Program. Congratulations to VCU, VCU Health System, and its ACTION network partners.

**Dr. Kelly Devers
Receives First-ever
Health Services
Research Impact
Award**

Dr. Devers was honored with the first-ever Health Services Research Impact Award by Academy Health at its National Health Policy Conference in February 2006. The co-authors of the winning article, "Specialty Hospitals: Focused Factories or Cream Skimmers?" were: Paul Ginsburg and Linda Brewster.

**Faculty, Students, and Special Guests from
Kaohsiung Medical University (KMU), Taiwan Attend
Workshops Hosted by Department of Health Administration**

Former department chair, **Dr. Thomas T.H. Wan**, current Professor/Director, PhD program, College of Health & Public Affairs, University of South Florida returned to campus March 11-18, 2006 in collaboration with the KMU in Taiwan to conduct workshops for 40 KMU students. The workshops are part of the curriculum requirement for these graduate students. **Dr. Herng-Chia (Hubert) Chiu** (PhD 95), Professor/Chair, Graduate Institute of Healthcare Administration, KMU accompanied the group.

The students attended workshops presented by HAD faculty members and others. They also conducted site visits to: VCU Health System, Richmond's Henrico Doctors' Hospital, Bon Secours Health System-St. Mary's Hospital, and Potomac Hospital (Northern Virginia).

Social events included: dinners hosted by Charles and Diane Shasky (Chuck is a current HAD PhD student) and Peter and Karen Swisher (Karen is a professor in the Department). The group also visited sites around Washington DC and spend a day in New York City.

Many thanks to faculty, alumni/ae, and department friends who made the workshop a success. Another workshop is planned for March 2007.

Department News (continued)

Health Administration Faculty Publications 2005-2006

- May, JH, **Bazzoli, GJ**, and Gerland, A, "Hospital Responses to Nurse Staffing Shortages," *Health Affairs* forthcoming.
- **Bazzoli, GJ**, Clement, J, Lindrooth, RC, Chen, HF, Aydede, S, Braun, B, and Loeb, J, "Hospital Financial Condition and Operational Decisions Related to the Quality of Hospital Care," *Medical Care Research and Review* forthcoming.
- Lindrooth, RC, **Bazzoli, GJ**, and **Clement, J**, "Hospital Reimbursement and Treatment Intensity," *Southern Economic Journal*, forthcoming.
- **Bazzoli, G.J.**, Ray Kang, Romana Hasnain-Wynia, Richard C. Lindrooth, "An Update on Safety-Net Hospitals: Coping With the Late 1990s and Early 2000s," *Health Affairs*, 2005, Vol. 24, No. 4, pp. 1047-1056.
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- Lindrooth, RC, **Bazzoli, GJ**; Needleman, J, and Hasnain-Wynia, R, "The Effect of Changes in Hospital Reimbursement on Nurse Staffing Decisions at Safety Net and Non-Safety Net Hospitals," *Health Services Research* 41(June 2006; Part 1): 701-720.
- **Bazzoli, GJ**, Gerland, A, and May, J, "Construction and Expansion Activity in US Hospitals," *Health Affairs* 25(May/June 2006): 783-791.
- **Bradley, CJ**, Kathleen Oberst, and Maryjean Schenk, "Absenteeism From Work: The Experience of Employed Breast and Prostate Cancer Patients in the Months Following Diagnosis," *Psycho-Oncology*, 2006, in press.
- **Bradley, CJ**, Neumark, D, Luo, Z, Schenk, MJ. "Employment and Cancer: Findings from a longitudinal study of breast and prostate cancer survivors" *Cancer Investigation*, in press.
- Gardiner J, Luo Z, Lin L, **Bradley CJ**. "A Stochastic Framework for Estimation of Summary Measures in Cost-Effectiveness Analyses." *Expert Review in Pharmacoeconomics & Outcomes Research*, in press
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- Gardiner J, Luo Z, **Bradley CJ**, Sirbu C, Given C. 2006. "A Dynamic Model for Estimating Changes in Health Status and Costs" *Statistics in Medicine*, in press.
- Tunceli K, **Bradley CJ**, Elston-Lafata J, Nerenz D. 2005. "The Impact of Diabetes on Employment in a Cohort of Middle Aged Adults: Findings from the Health and Retirement Study" *Diabetes Care*. 28(11): 2662-7.
- **Clement, Jan P.**, Hsueh-Fen Chen, Darrell Burke, **Dolores G. Clement**, and James L. Zazzali. 2006. Are Consumers Reshaping Hospitals? Complementary and Alternative Medicine in U.S. Hospitals, 1999-2003. *Health Care Management Review* 31:109-118.
- North American Primary Care Research Group; Kuzel, AJ, Diaz, V., and **Devers, K.J.** "The UK National Health Service and pay-for-performance: lessons for the United States," *Annals of Family Medicine*. 2006 May-Jun;4(3):275-6.
- Woolf, S.H., Krist, A.H., Johnson, R.E., Wilson, D.B., Rothemich, S.F., Norman, G.J., and **Devers, K.J.** "A Practice-Sponsored Website to Help Patient Pursue Healthy Behaviors: An ACORN Study," *Annals of Family Medicine*, 2006.
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- Pham, M., **Devers, K.J.**, Kuo, S., and Berenson, R., "Health Care Market Trends and the Evolution of Hospitalist Use and Roles," *Journal of General Internal Medicine*, v.20 (1), February 2005.
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- **Hurley, R** and S. Retchin, "Medicaid and Medicare Managed Care: A Tale of Two Trajectories," *American Journal of Managed Care*, January 2006.
- R. Mayes and **R. Hurley**, "Pursuing Cost Containment in a Pluralistic Environment," *Health Economics, Policy, and Law*, Spring 2006.
- **Hurley, R.**, L. Felland, A. Gerland, and J. Pickreign, "Public Employee Health Benefits Survive Major Threats, So Far," *Health Affairs*, Web Exclusive, April 18,

(continued on next page)

Department News (continued)

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- **Hurley, R.**, "TennCare—A Failure of Politics, Not Policy: A Conversation with Gordon Bonnyman," *Health Affairs*, Web Exclusive, April 25, 2006.
- **Hurley, R., McCue, M.**, and W. Tian, "Factors Affecting Financing Performance of Medicaid Managed Care Plans," *Managed Care Quarterly*, 2006, forthcoming.
- **Hurley, R.**, "Medicare and Pay for Performance: Big, Slow, but Very Powerful," *Ramifications*, September/October, 2005.
- **McCue, M.** and Jon Thompson "Operational and Financial Performance of Publicly Traded Hospice Companies," *Journal of Palliative Medicine*, vol 8(6), 2005.
- **McCue, M.** and Jon Thompson "Early Effects of PPS on Inpatient Rehabilitation Hospital Performance," *Archives of Physical Medicine*, 2005.
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- Griffith, J.R., & **White, K.R.** *The Well-Managed Healthcare Organization*. (6th Ed.). Chicago: Health Administration Press. (in press).
- **White, K.R., Clement, D.G.**, and Stover, K.G. (2005). "Healthcare Professionals" in *Human Resources Management in Healthcare: Managing for Success*, AUPHA/Health Administration Press, eds. Fried, B., Fottler, M., & Johnson, J.

Cardwell Comments

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