

CARDWELL

Newsletter of the Health Administration Alumni/ae Association

Comments

Winter 2007/2008

Briefly

Mark your calendars
for the following dates!

Alumni/ae Luncheon

February 22, 2008, 12:00 noon. At the Embassy Suites Hotels, 201 Harrison Oaks Boulevard, Cary, NC.

Alumni/ae Cardwell Reception

March 11, 2008, Tuesday evening – during the ACHE Congress at the Chicago Hyatt Regency, 151 E. Wacker Drive, Chicago, IL, 6-8 p.m., Comiskey Room. Specific time and location information will be in the ACHE Congress program. You do not have to attend ACHE to attend this alumni/ae event. Invitations will be mailed to all alumni/ae, and information will be posted on the Department's website.

MCVAA Reunion Weekend

MCVAA Reunion Weekend is April 11-13, 2008. More details will follow closer to the date and event posted on the Department's calendar.

AcademyHealth and Washington DC/Northern Virginia/Maryland Alumni/ae Gathering – will be held at a time and place TBD during the AcademyHealth 25th Annual Research Meeting which will be held June 8-10, 2008, Marriott Wardman Park, Washington, DC

All alumni/ae, preceptors, and friends are invited and welcome to these alumni/ae events. Those residing in North Carolina will receive formal invitations to the Cary event. Alumni/ae in NVA/MD/DC will receive formal invitations to the June event. If you do not receive an invitation and can join us, please email or call Amy Edwards anedwards@vcu.edu or 804-828-8662.

Greetings from the Chair

Stephen S. Mick, Ph.D., FACHE
January 2008

Let me wish everyone associated with the Department of Health Administration a Happy New Year as we begin 2008!

My first bit of news is that I am on a VCU study-research leave from January through June 2008, spending these six months at a health management education and research group at the University Jean Moulin in Lyon, France. My hope is to look more closely at features of the health care system in France in comparison to the United States. The French health care system was rated the top one of all nations by the World Health Organization in 2000. And, given that a new study published in the journal *Health Affairs* shows that the United States had about 110 deaths per 100,000 in 2002-2003 that were preventable through effective health care whereas France had only 65 deaths per 100,000 (leading all industrialized nations), it is possible that we have something to learn from the way the French run their hospitals and operate their larger health care system.

In the meantime, I am pleased to report that Dr. Roice Luke, who many of you know, is the Acting Chair in my absence, so we can be rest assured that the Department is in good hands. Dr. Luke was the Chair throughout most of the 1980s, and his leadership at that time provided the base for the growth that we have experienced over the last several decades.

I would also like to express the Department's appreciation for all the good work that your Alumni/ae Executive Committee (AEC) does on all the alums' behalf and on behalf of the Department itself. We have been blessed with just superb leadership from our alums over a long period of time. I particularly want to thank Jeff Dorsey, MHA 1973, the outgoing AEC President, for his work and vision. Thanks, too, to Tracy Kemp Stallings, MSHA 1995, as she takes over the reigns of the presidency of the AEC.

All of you should have received the 2008 edition of the Department of Health Administration Alumni/ae Directory. This new and updated volume is, hopefully, helpful to each of you who wish to know the whereabouts of your friends, classmates, and colleagues. Incidentally, if you are so inclined, much of the Directory's information is online for the Internet-oriented among you. If by chance you did not receive your hard copy of the Directory, please contact Amy Edwards, Director of External Relations. She will be happy to send you one.

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Virginia Commonwealth University

Virginia Commonwealth University is an equal opportunity/affirmative action institution.

Alumni/ae News

Chair's Greetings (continued)

Thanks to all of the hundreds of you who have returned your career progression survey. We have received an astounding 598 of these questionnaires. As I have mentioned in my letter that accompanies the survey, the information that we are requesting is to help us meet the requirements of our next accreditation Self-Study document and the site visit that will follow. We are now required to report much more information on our programs' alumni and alumnae than we have in the past, and the responses to this survey will more than meet both the letter and the spirit of the accreditors' regulations. We will continue to send out the survey to those of you who have been unable to respond because obtaining a high return rate is an important marker of a program's support by its graduates. Thanks so much!

Finally, many of you will be happy to see that the departmental website under the menu item "Alumni/ae and Friends" has among the choices available to you one entitled "Class Photos." Open this item and you will see that we have posted on the website the class photos of every MHA and MSHA class from the beginning. We thought that alums everywhere would enjoy looking over their classes and wonder where so-and-so has ended up. Enjoy!

So, I wish you all a healthy and prosperous New Year, and I remind each of you of the importance of our mission as leaders in health care and of the motto of the Department that stresses this: "Vita Servitatis" – "A Life of Service" !!

Outstanding 2007 Alumnus Award Presentation to Howard Kern (MHA 81)

Outstanding 2007 Alumnus Award was presented to **Howard Kern** (MHA 81), President and COO of Sentara Healthcare, on Dec. 7, 2007.

Pictured from left to right: Tracy Kemp Stallings (Alumni Association President 2007-2008), Howard Kern, and Dr. Steve Mick.



Alumni/ae News (continued)

Cameron and Mick Inducted into VCU Chapter of Phi Kappa Phi

Congratulations to **Karen Cameron** (MHA 87) and **Steve Mick**, Ph.D. (Department Chair) for their 2007 induction into VCU's Chapter of Phi Kappa Phi, a national honor society promoting the pursuit of excellence in all academic fields. Founded at the University of Maine in 1897, Phi Kappa Phi recognizes outstanding achievement by students, faculty and others through election to membership and through various awards for distinguished achievement.



Karen Cameron

Karen Cameron is the Executive Director & Chief Executive Officer of the Central Virginia Health Planning Agency. Her leadership at CVHPA dramatically influences health care service delivery in Central Virginia. Karen and her staff at the CVHPA have many responsibilities including assisting the Virginia Board of Health and the Virginia Department of Health by conducting health services data collection; researching and analyzing this health care data; reviewing and commenting on components of the State Health Plan; conducting needs assessments for health services and resources in Virginia; identifying gaps in health care services and resources and also inappropriate use of these services or resources; and assessing accessibility to health care services and resources. Through her leadership at the CVHPA, 27 cities and counties in Central Virginia are provided comprehensive, reliable, and objective health-related data and information, as well as professional health planning assistance to assess community needs. She facilitates community participation in health decisions and supports collaborative partnerships to improve the health of Virginians.

Steve Mick is the Arthur Graham Glasgow Professor and Chair of the Department of Health Administration. He has made significant contributions to advancement of knowledge and understanding through research and publication; sustained excellence in teaching; and shown significant leadership here at the Department and in the VCU academic community since his arrival here in 1999. His areas of expertise include health care management and organization, rural health and health services, and comparative national systems. His research interests include the health care workforce--particularly international medical graduates (IMGs), rural health care, and the relation between health care resources, use of services, and health status. He has been a consultant to the Council on Graduate Medical Education (COGME), is serving a four-year term as the Chairperson of the Health Systems Research study section of the Agency for Healthcare Research and Quality (AHRQ), and is also on the Advisory Council of the RUPRI Center for Rural Health Policy Analysis. He serves as a Commissioner for the Commission on Accreditation for Healthcare Management Education (CAHME). He is a member of the board of the Coalition for Health Services Research, and he was the 2007 Co-Chair of the Program Planning Committee for the Annual Meeting of the Association for University Programs in Health Administration (AUPHA).



Stephen S. Mick

New on Our Website: Class Photos!

Class graduation photos are now available on-line! Visit http://www.had.vcu.edu/alumni/class_photos.html to remember your times at MCV/VCU and your classmates and your professors! While you're there, peruse our calendar of events (<http://www.had.vcu.edu/calendar/main.php>) and plan to join us at an alumni/ae event or consider helping to organize a reunion for your class!

Alumni/ae News (continued)

**The Paul A. Gross Distinguished Leadership Lecture Series
Landmarks in Leadership**

Through The Paul A. Gross Distinguished Leadership Lecture Series, "Landmarks in Leadership" (LIL), the Department presents an opportunity for a group of alumni, faculty, students and other friends of the Department to come together and to learn from top health care executives. On April 18, 2007, the group that gathered at the Jefferson Hotel in Richmond, Virginia was able to enjoy the leadership visions of **G. Gilmer "Gil" Minor, III** in his presentation "The Evolution of the Middle Man in Health Care Supply Chain Logistics." Gil is Chairman of Owens & Minor, Inc., a \$5.5 billion, Fortune 500 company servicing the healthcare industry since 1882. He retired recently as Chief Executive Officer after 22 years in that position. All 42 years of his working life were spent with the company. Mr. Minor has received a number of honors during his business career, two of which include being named Virginia Industrialist of the Year in 2001 and being inducted into the Greater Richmond Business Hall of Fame in 2003. Many thanks are extended to Gil for sharing his wealth of experience and information with us all!

Also during LIL, the Department was able to make three special presentations. First, **Jonathan "Jon" B. Perlin, MD, PHD, MSHA 97, FACP** received the Department of Health Administration's Alumni/ae Association **Outstanding Alumnus Award for 2006**. Jon was selected by the Alumni/ae Association during his tenure as Under Secretary of Health, United States Department of Veterans Affairs, and he now serves as Chief Medical Officer & Senior Vice President for Quality for Nashville-based HCA.

Second, **Robert "Bob" Graboyes, PHD, MSHA 98** received the Department's **Pointer Award for 2007**. This award is selected by the MSHA graduating class and recognizes an outstanding educator who, through example in the classroom and on-line, has demonstrated exceptional dedication and genuine concern for the development of critical thinking and learning skill of the MSHA students. This award was established by the MSHA Class of 2006 and honors **Dennis D. Pointer, Ph.D.**, the Arthur Graham Glasgow Professor from 1990-1991 and past Chair of the Department. Then an Associate Professor at VCU and University of Richmond, Bob now serves as Senior Healthcare Advisor for the National Federation of Independent Business in Washington, D.C., an advocacy organization representing small and independent businesses. His award was presented by MSHA 2007 Class Representatives, **Judi Edwards** and **Shireen Richards**.

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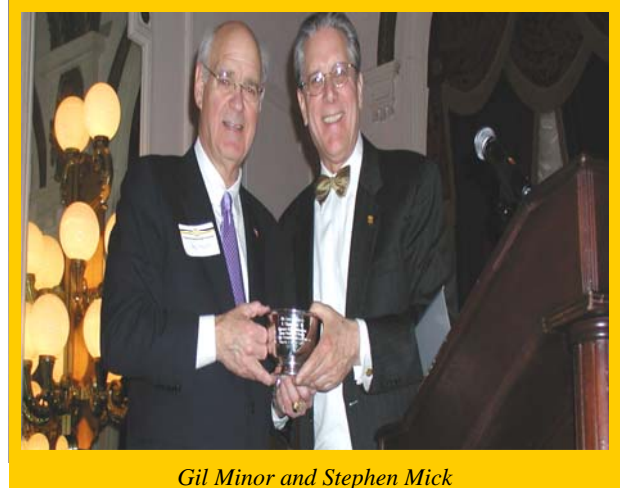
From left to right (1): **Jon Perlin, MD, PhD, MSHA**, Chief Medical Officer & Senior Vice President, Quality for HCA-Nashville; and **Stephen Mick, PhD**, Arthur Graham Glasgow Professor/Chair, Dept. of Health Administration.
From left to right (2): **Sheldon Retchin, MD**, Vice President, Health Sciences and CEO, VCU Health Systems; **Gil Minor, III**, Chairman, Owens and Minor; **George Cardwell**, grandson of Charles Cardwell; and **Peter Wyeth**, VP for VCU's University Advancement.

From left to right (3): **Judi Edwards**, MSHA representative, **Robert Grayboyes**, Senior Healthcare Advisor for the National Federation of Independent Business, and **Shireen Richards**, MSHA representative.

Alumni/ae News (continued)

Third, **George Cardwell**, a Professor with VCU's Mathematical Sciences and grandson to **Charles P. Cardwell, Jr.**, was able to accept a special bowl recognition gift from the Department in honor of Mr. Cardwell's posthumous 2007 Induction into the *Modern Healthcare* Hall of Fame. The Hall of Fame recognizes health care leaders who have made outstanding contributions to healthcare nationally and internationally. The Department is so very pleased that Mr. Cardwell, the founder of our predecessor School of Hospital Administration, received such wonderful recognition!

So congratulations to all our award recipients, and many thanks to **Paul Gross** (MHA 64), **McGuire Woods** and **Brent Rawlings** (MHA/JD 04) and **Tom Stallings**, and the **MCV Alumni Association of VCU**, for without their generous financial contributions, events like this would not be possible!



Gil Minor and Stephen Mick

The Honorable Marilyn B. Tavenner VCU 's Commencement Speaker December 8, 2007

Marilyn B. Tavenner (MHA 89), appointed Secretary of Health and Human Resources by Virginia Gov. Timothy Kaine, January 2006, was the 2007 recipient of Virginia Commonwealth University's highest form of recognition—Honorary Doctor of Humane Letters. Awarded by the President at Commencement, it recognizes the Commencement speaker as well as her outstanding contributions to society through public service and humanitarianism.

Prior to her appointment, Marilyn spent 25 years working for the Hospital Corporation of America. Beginning her career as a staff nurse and rising through the ranks to become CEO of Richmond, Virginia-based Johnston-Willis Hospital. Her last position with HCA was president of outpatient services, a national position she spearheaded.

Active in the community and an advocate of health care, Marilyn has served on the boards of several organization including the American Hospital Association, Meals on Wheels, United Way, Greater Richmond Partnership and the YMCA. She also served as past president of both the Virginia Hospital Association and the Chesterfield Business Council. She was a recipient of Virginia Commonwealth University's Star Alumni Award and is a current Fellow of the American College of Healthcare Executives.

A native of Virginia, Marilyn was born in Martinsville and received her diploma in nursing from Roanoke Memorial Hospital. She later earned a degree in nursing, as well as her master's in health administration, from VCU.



*The Honorable
Marilyn B. Tavenner*

Please Send the Department Your CV!

For the Department's upcoming reaccreditation, we are required to show the career choices of our alumni/ae. If you have not already filled out a detailed survey or sent in your CV, please send us your CV today! We would really like to hear from each and every alumnus/a!

If you are also comfortable sharing position starting and ending salary information, that would also be appreciated and help the Department better understand what alumni/ae in health administration professions make one, five, ten, and more years out. We all get many questions about "appropriate salaries" from alumni/ae, so let's take this opportunity to help each other out!

All information reported will be kept confidential, and results will be statistically aggregated so that no individual can be identified. Please mail or email your CV to the Department care of Amy Edwards (anedwards@vcu.edu) or P.O. Box 980203, Richmond, VA 23298-0203. If you have any questions, please contact Amy by email or phone 804-828-8662.

Cardwell Society
FY 2007 — July 1, 2007-December 31, 2007

President's Club \$2500 and Up

Donor	Degree	Year
Sr. Patricia Eck	MHA	81
Jonathan Perlin	MSHA	97
Tim Stack	MHA	77

1838 Club \$1000-\$2499

Donor	Degree	Year
David Bernd	MHA	73
Harriett Walker Buss	MSHA	02
James Dalton, Jr.	MHA	66
William Downey	MHA	85
E.L. Derring	MHA	58
Patrick Farrell	MHA	91
Ronald Galonsky	MHA	92
Rick Hudson	MHA	81
Steve Lindsey	HON	00
Janet Lynch	PHD	88
Susan Pagano Fitzpatrick	MHA	83
Don Romano	MHA	75
Mike Rowe	MHA	91
Nelson St. Clair, Jr.	MHA	61
Tracy Kemp Stallings	MSHA	95
Marilyn Tavenner	MHA	89
David Williamson	MHA	08

Chair's Circle \$500-999

Donor	Degree	Year
Dale Alward	MHA	05
Eric Becker	MHA	98
John Bowling	MHA	71
Gerald Brink	MHA	66
W. Scott Burnette	MHA	83
Teresa Edwards	MHA	84
Shirley Gibson	MSHA	90
Don Good	MHA	64
Jamie Hughes	MSHA	05
Jess Judy	MHA	77
Eugene Kramolowsky	MSHA	97
Skip Lamb	MHA	58
Carol Lindsey	MSHA	95
William Moss	MHA	67
Michael Peters	MHA	05
Susan Roggenkamp	MHA/PHD	86/00
Tom Ryan	MSHA	99
John Smalley	MHA	77
Jon Thompson	PHD	95
James Thweatt, Jr.	MSHA	90
Lisa Valentine	MSHA	99

Fellows \$250-\$499

Donor	Degree	Year
Chris Accashian	MHA	01
Mary Blackwell	MHA	79
Mark Bladergroen	MSHA	05
Karen Cameron	MHA	87
Julie Hunt Dalton	MHA	94
Debbie Draper	MSHA/PHD	96/00
Chris Durrer	MHA	77
Alvin Felgar	MHA	74
Nancy Harpst	MSHA	92
Roger Harrell	MHA	73
Kathleen Heatwole	MHA/PHD	80/06
Steve Hoelscher	MHA	77
Jeff Holland	MHA	94
Lisa Kaplowitz	MSHA	02
Elizabeth Kellogg	MHA	92
Michael King	MHA	78
Austin Kirkland	MHA	95
John Larson	MHA	71
Samuel Lillard	MHA	65
Karen Lowdon	MSHA	04
Rob Lyden	MHA	84
Scott McIntyre	MHA	00
Tom Rice	MHA	78
Mike & Trish Sherrod	MHA/MHA	02/02
Edward Smith	MHA	64
Stuart W. Smith	MHA	74
Telford Thomas	MHA	69
Geoffrey Viol	MSHA	97
Ken Waddell	MHA	58
Thomas Weiss	MHA	81

Members \$100-\$249

Donor	Degree	Year
Hugh Aaron	MHA	88
Melanie Barber	MSHA	91
Charlotte Berryman	MSHA	00
Maureen Bialzak	MHA	87
Jennifer Valentine Boyd	MHA	05
Melissa Bradner	MSHA	06
Tom & Barbara Bradshaw	MHA/MHA	83/83
Elizabeth Brennan	MHA	80
James Broadhurst	MHA	78
Jennifer Field Brown	PHD	04
David Cashwell	MHA	05
Linda Chelmow	MSHA	01
Askar Chukmaitov	PHD	05
Bill Clark	MHA	05
Brent Clark	MHA	00
Ashley Clary	MHA	07

(continued on next page)

Cardwell Society
FY 2007—July 1, 2007-December 31, 2007 (continued)

Members \$100-\$249 (continued)

Donor	Degree	Year
Carroll Clary	MHA	58
Curtis Copenhaver	MHA	72
Jim Cotter	PHD	96
John Dandridge, Jr.	MHA	74
Tom Dandridge	MHA	74
Brad Daniel	MHA	96
Lindsay Downing	MHA	03
Amy Edwards	MHA/JD	96
Mike Esposito	MHA	98
Kimberly Evans	MHA	98
Kevin Fergusson	MSHA	95
Fred Ford	MHA	00
Merinda Ford	MHA	02
John (JL) Freeland	MHA	55
David Fuqua	MHA	92
Sepi Gharanfoli	MHA	03
M.E. (Rick) Gilstrap	MHA	68
Beth Glassford	MSHA	92
Hugh Greene	MHA	84
Erica Gulrich	MHA	05
Rev. Russell Harbaugh	MHA	76
Eric Hays	MHA	06
Charles Hite	MHA	55
Jason Houser	MHA/JD	02
Dianne Jewell	PHD	03
Meg Johantgen	PHD	94
Jay Johnson	MHA	94
Richard Kosmer	MHA	84
Robert Kuhlthau	MHA	74
Peter Lambert	MHA	62
Deanna Lee	MHA	06
Todd Lefkowitz	MHA	97
Jon Macklin	MHA	05
Matthew Mathias	MHA	05
Zach McCluskey	MHA	07
James McDaniel	MSHA	98
Beth Merchant	MHA	98
Felix Meyer	MHA	74
Paul Miller	MHA	92
John Morana	MSHA	97
John Muldoon	MHA	79
Preethy Nayar	PHD	07
Chih-Wen Pai	PHD	97
Carrie Owen Plietz	MHA	00
Sneha Patel	MHA	05
Julie Peterman	MHA	98
Keith Peters	MHA	69
Pat Randall	MHA	95
Renea Lunde Rowan	MHA	05
Verlon Salley	MHA	02
Robert Saunders	MHA	87
Ashley Sculley	MHA	06
Susan Shackelford	MSHA	93
Jack Shapiro	MHA	77

Members \$100-\$249 (continued)

Donor	Degree	Year
George Stukenborg	PHD	96
Ronald Terry	MHA	79
Carol Thomas	MHA	91
Ted Townsend	MSHA	90
Larry Unroe	MHA	74
Pamela Urban	MHA	87
Lana Wagner	MHA	72
Susan Wagner	MHA	83
John Ward	MSHA	06
Ken White	PHD	96
Robert White	MHA	78
Raymond Williams	BS	81
Karen Wilson &	MHA	98
Jeff Wilson	MSHA	05
Rukiya Wongus	MHA	05
Gregory Wood	MHA	85
Mei Zhao	PHD	04

Other Alumni/ae Donors

Donor	Degree	Year
Thomas Anderson	MHA	69
Warren Betts	MHA	59
Bryan Brand	MHA	81
Jeffrey Ciucias	MHA	89
Debra Duke	MSHA	88
Robert Fraker	MHA	01
Nehemie Georges	MHA	07
Dan Goodwin	MHA	02
Lu Harding	MHA	69
Ed Heckler	MSHA	06
Dan Herlihy	MHA	07
Monica Jain	MHA	03
Michael Kornstein	MSHA	01
Sharon Lee	MHA	06
Wendy Pitt Myrsten	MHA	98
Meredyth Coleman Nelson	MSHA	94
Shireen Richards	MSHA	07
Joanne Scott	MHA	05
Barry Spero	MHA	61
Elizabeth Starr	MHA	88
T.J. Stites	MSHA	06
Leah Timmerman	MHA	97

Fiscal Year 2008 Phone Campaign

On November 14 & 15, 2007, 19 MHA students volunteered their time to call alumni/ae for our annual phone campaign. The students were able to reach 120 alumni/ae and also left messages for many others. During the calls, students were able to talk with alumni/ae, update alumni/ae contact information, share current happenings here at the Department, and ask alumni/ae for monetary support for their *alma mater*. (continued next page).

Cardwell Society (continued)

Friends Contributing Other Gifts to the Department

Individuals

Steve & Shari Barbieri	Sidney and Edith Kohlenberg
Gloria Bazzoli, PhD	Edward & Jane Landry
Linda and William Carne	Stephen Lenett, MD
S. William Carroll	Michael & Angela Lindsey
Eddie Clark	Michael McCue, PhD & Diane Dodd-McCue, PhD
Dolores Clement, Dr.P.H. and Sam Clement	Stephen S. Mick, PhD
Billy and Gerry Farnsworth	Charles Moore, Jr., MD
Duke Dolan	Dennis A.J. Morey, MD, FACP
William Hamilton Flannagan	David Morgan
Alvin Goldston, MD	Peggy Morris
Thomas Grant	Pat and John O'Bannon
Jennifer Green	Jon Palmintier, MD
James Daniel Hartman, Jr.	Robert Rivers
Stephanie and Alan Hiss	Lou & Emily Rossiter
Julie Hite (memory of Charles Hite MHA 55)	Paul Smith, MD
Tim & Kathy Humphries	Sharon Tanner
Auzville Jackson, Jr.	Dr. and Mrs. Eugene Trani
W. Richard Jeter	Pari Valad
Joseph Kelleher, Jr.	Virginia Vranian
George Knaysi, MD	Irby Williams
	Richard Wright

Organizations

Bon Secours Richmond Health System
Chesapeake General
Georgia Association of Healthcare Executives
Hancock Daniel Johnson & Nagle
HCA Capital Division
Jewish Community Foundation of the Milwaukee
Jewish Federation
Congregation of Bon Secours
Wellpoint

Phone Campaign (continued)

By January 2008, 41 of the 120 alumni/ae contacted by students have made a monetary gifts to the Department. Many other alumni/ae promised our student callers that they would send in gifts. If you have not already sent in your gift to the Department this fiscal year, please consider making your gift today!

The upcoming summer *Cardwell Comments* edition, future Alumni/ae Directories, and other publications will continue to recognize all our alumni/ae making gifts. To make this fiscal year's Cardwell Society, gifts must be received and processed no later than June 30, 2008. Gifts can be mailed to the VCU/MCV Campus Health Administration Attn: Amy Edwards P.O. Box 980203 Richmond, VA 23298-0203.

Your generosity and support is so very vital and so much appreciated!

Alumni/ae Spotlights

By: Joseph Brown (MHA 09)

The Department is proud to announce that alumnus **Sam Lillard** (MHA 65) has won the Virginia Community Healthcare Association (VCHA) 2007 Volunteer of the Year Award. The VCHA is a not-for-profit entity that works to bring people in Virginia's neediest community areas primary health care. The Association also is the statewide association for Virginia's community health centers and similar organizations including nonprofit rural health clinics, community-based providers of primary care, and health departments providing primary care services.



Sam Lillard

Sam served his administrative residency at Richmond Memorial Hospital (RMH). Upon completing his residency, he joined the RMH's Administrative Team and progressed through the ranks to become President/Administrator, a position he held until he left Richmond Memorial Hospital after 28 years of service. After RMH was purchased by Bon Secours Health System, Sam spent eight years as Executive Vice President/Administrator of Richmond Community Hospital. Throughout his professional career Sam became a Fellow in the American College of Healthcare Executives and served as a Member of the Fellowship Committee. He was also active with the Virginia Hospital Association, the American Hospital Association, the National League for Nursing, and many other local, state & national healthcare organizations.

During Sam's years as a Hospital Administrator he was also very involved in serving his Community. Just a few of his noteworthy appointments include Board Member of the Richmond Hospital Authority, Board Member & two term Chair of Richmond Behavioral Health Authority, two term Chair for the Healthcare Division of the United Way of Richmond, two term chair of the Board of Memorial Child Guidance Clinic and a member of the Health Advisory Committee to the City of Richmond School Board.

Sam's commitment to his Community did not end when he retired professionally, but instead continued to thrive. Currently, Sam represents five different Community Organizations in different capacities, sharing his knowledge and expertise on many levels. He has also just completed two four year terms as a Board Member for Richmond Behavioral Health Authority, and a two year term as Secretary & Treasurer of the Virginia Association of Community Service Boards. He is currently a member of the Memorial Child Guidance Endowment Board, Chair of the Board for the Capital Area Health Network, and a volunteer for Meals on Wheels.

Sam is a true testament for how healthcare professionals lead in their communities everyday in so many ways. Congratulations and many thanks to Sam!

Alumni/ae News (continued)

Alumni/ae Updates

2000s

Dale Alward (MHA 05) is the Administrator of Business Development for Henrico Doctors' Hospital, Richmond, VA...**Kim Bell** (MHA 00) serves as Administrative Director for Morehouse School of Medicine, Atlanta, GA...**Melissa Miscione Dart** (MSHA 01) is attending law school at the University of Richmond, Richmond, VA...**David Edwards** (MSHA 00) is Manager of Senior Real Estate for CB Richard Eilis, Newport News, VA...**Allen Foster** (MHA 01) is Member/President of Hunt Foster, LLC, Fairfax, VA...**Lea Anne Gardner** (PHD 06) is Senior Associate, Department of Clinical Programs and Quality of Care, Medical Education and Publishing Division of the American College of Physicians, Philadelphia, PA...**Kevin Gravely** (MSHA 07) accepted a position as Assistant Administrator for Tuckahoe Orthopedics, Richmond, VA...**Erica Gulrich** (MHA 05) is Associate Administrator for Retreat Hospital, Richmond, VA...**Chad Hatfield** (MSHA 03) is Director of Operations for Phoenix Baptist Hospital, Phoenix, AZ...**Aryana Khalid** (MHA 06) is Assistant Deputy Secretary of Health and Human Resources for the Commonwealth of Virginia, Richmond, VA...**Nathan Kinney** (MHA 03) in June, 2007 received Fellow status in ACHE...**Katie Kunkel** (MHA 07) accepted a position as Business Analyst with H.O.P.E., Charlottesville, VA...**Deanna Lee** (MHA 06) is a Senior Consultant with ECG Management Consultants, Inc...**Mindy Wyttenbach Lindsey** (PHD 05) accepted a position as Executive Director, Department of Internal Medicine, VCU Health System, Richmond, VA...**Lisa Lopez** (MSHA 04) is Executive Director, Community Services for Commonwealth Health Corporation, Bowling Green, KY...**James Matney** (MSHA 03) has accepted a position with Summit Hospital, Phenix City, AL...**Zachary McCluskey** (MHA 07) has been appointed Associate Administrator of CJW's Johnston-Willis Campus, Richmond, VA...**Preethy Nayar** (PHD 07) accepted a position as Assistant Professor, Department of Health Services Research & Administration, College of Public Health, University of Nebraska Medical Center, Omaha, NE...**Dana Perry** (MHA 07) is Assistant Director, Pharmacy for Vanderbilt University Medical Center, Nashville, TN...**Elizabeth Alsbrooks Player** (MHA 02), Senior Decision Support Analyst, Finance Department, Roper St. Francis Healthcare, Charleston, SC, passed the South Carolina bar exam and was sworn in as a licensed attorney...**Erin Reid** (MHA 06) accepted a position as Manager, Rheumatology Clinic, Virginia Mason Medical Center, Seattle, WA...**Michelle Rogers** (MHA 04) is Project Coordinator, Department of Otolaryngology for the University of Pittsburgh Medical Center, Pittsburgh, PA...**Sam Seifert** (MHA 05) and wife, Amine, welcomed daughter, Katherine (Kate) Amine Seifert, on November 16, 2007. Sam is Divisional Administrative Manager for North Carolina (continued)

2000s (continued)

Baptist Hospital, Wake Forest University Baptist Medical Center...**Mike** and **Trish Sherrod** (both MHA 02) welcomed Tyler Michael in August 2007...**Christian Shield** (MHA/MD 04) transferred from MCV (Resident Physician) to Wake Forest, Winston-Salem, NC...**Karen Shiner** (MSHA 04) is Manager, Strategic Planning & Decision Support for HCA, Richmond, VA...**Aradhana (Bela) Sood**, M.D (MSHA 06), Professor and Chair of the Division of Child Psychiatry, School of Medicine, VCU Health Systems, was recognized by VCU Health Systems at its Faculty Address and Convocation on September 25, 2007. She received a distinguished service award...**Jamel Sparkes** (MHA 03) is Senior Consultant for CGI, Fairfax, VA...**Tri Tang** (MHA 06) is an Assistant Director with Carolinas HealthCare System, Charlotte, NC...**Henrisa Tosoc-Haskell** (MSHA 02) accepted a new position as Quality Lead for Outcomes Management with Bon Secours Health System Inc., Marriottsville, MD...**Davina Vaswani** (MHA 07) accepted a position as Operational Systems Project Manager, Women's Services Department, Washington Hospital Center, Washington, DC...**John Ward** (MSHA 06) was selected as Chief Medical Officer of MCVP (Practice Plan), Richmond, VA...**Faraaz Yousuf** (MHA 02) recently accepted a position as Associate Administrator of Medical City Dallas Hospital, Dallas, TX...**Doug Zehner** (MSHA 06) accepted a position as the Chief Financial Officer for HCA-Presbyterian/St. Luke's Medical Center, Denver, CO.

1990s

Karen Bakuzonis (MSHA 93) in December 2007 completed her PhD in higher education administration from the University of Florida. Karen is an Associate Professor/Program Coordinator for Santa Fe Community College, Gainesville, FL...**Eric Bell** (MHA 95) recently accepted a position as Vice President of Physician Services with HCA in Richmond...**Betsy Blair** (MSHA 95) was promoted August 2007 to Vice President of Quality Resources for the HCA Richmond Division, Richmond, VA...**Mark Canada** (MHA 90) is Chief Operating Officer for Medical Practice Management, Inc., Richmond, VA...**Wes Campbell** (MHA 98) is Senior Manager of Clinical Operations and Consulting for UVA Health Services Foundation, Charlottesville, VA...**Brad Daniel**, (MHA 96) his wife, Marcy, and their son welcomed Hope Caroline in July 2007. She was born on Brad's birthday...**John Flaskas** (MHA 97) is an Airline Pilot-Captain with Major Airline, JFK International Airport, New York...**Kevin Glasz** (MHA 95) was promoted to Colonel

Alumni/ae News (continued)*Alumni/ae Updates*1990s (continued)

and now serves as Chief, Requirements Division, Assistant Surgeon General for Medical Modernization, USAF Falls Church, VA...**Louise Hershkowitz** (MSHA 96) received the national Alice McGaw Outstanding Clinical Practitioner Award from the American Association of Nurse Anesthetists...**J. Lee Higginbotham, Jr.** (MHA 96) has been appointed Associate Administrator of CJW's Chippenham Campus, Richmond, VA...**Rob Hitchcock's** (MHA 95) new position with Humana Inc is Vice President of Western Division Medicare Market Operations...**Virginia (Ginger) Kelley** (MHA 91) serves as Practice Consultant & Risk Manager for Physicians Preferred, Jacksonville, FL...**Austin Kirkland** (MHA 95) recently accepted a position as Executive Director/Administrator with Cardiac Vascular & Thoracic Surgery Associates, Falls Church, VA...**Kathy Scott Love** (MHA 98) currently serves as Chief Executive Officer of Bluegrass Community Hospital, Versailles, KY. She and her husband, Allen, welcomed daughter, Virginia Katherine, November 2006...**Bill Lueck** (MHA 96) accepted a position as Executive Director of Parkside Cardiology, Colorado Springs, CO...**Matt Mendez** (MHA 99) is president and COO of Novant Health-Brunswick Community Hospital, Supply, NC...**Guy McClurkan** (MHA 94) serves as Vice President of Partnerships for The Paquin Group, Orlando, FL...**Russell Porter** (PHD 94) became Program Director of the MHA program for Clayton State University in Morrow, GA...**Fr. Richard Reed** (MHA 90) is Chaplain Coordinator for Hospice of Citrus County, Beverly Hills, FL...**Allison Auckland Rogers** (MHA 97) is Corporate Director of Strategic Planning, Mountain States Health Alliance, Johnson City, TN...**William Kent Rogers** (MHA 94) serves as Administrator for North Mississippi Medical Center-West Point, West Point, MS...**Otis (Tex) Rose** (MSHA 99) is Vice President/Executive Director of High Point Orthopedic & Sports Medicine, High Point, NC...**Michael Rowe** (MHA 91) is CEO of ION Healthcare, Richmond, VA...**Adele Hornik Sullivan** (MHA 90) is President of Interventus, Inc., Palm Beach Gardens, FL...**Dana Taylor** (MHA 95) recently passed the Certified Professional in Healthcare Risk Management Exam...**Carol Thomas** (MHA 91) is Financial Advisor for Edward Jones Investments, Richmond, Virginia...**Shirley Thompson** (MSHA 98) is Chief Nursing Officer for Shands Healthcare, Gainesville, FL...**Arthur (Art) Walker** (MHA 90) is a Long Term Care Specialist with CUNA Mutual Group, Branford, CT...**Jennifer H. Weddle** (MSHA 96) serves as Administrator for Adolescent Health Center, Midlothian, VA.
(continued)

1980s

Bryan Brand (MHA 81) is Vice President of Business Development for Vanderbilt Medical Center, Nashville, TN...**Mark Clayton** (MHA 81) serves as Senior Vice President for HCA, Austin, TX...**Maureen (Ruddy) Cook** (MHA 85) is CEO of Commonwealth Orthopedics, Fairfax, VA...**Sister Patricia A. Eck** (MHA 81), Chairperson of the Board of Directors of Bon Secours Health System, has been named the 2007 Sister Mary Concilia Moran Award recipient by the Catholic Health Association of the United States...**Stephen Fargis** (MHA 88) is Vice President for Professional Risk Associates, Richmond, Virginia...**Cynthia Frentz** (MHA 81) accepted a new position as Vice President of Operations for IQS Research, Louisville, KY...**Mark Hudson** (MHA 83) retired from the Cleveland Healthcare System and opened HTMH Consulting in January 2007 serving as President...**Janet Lynch** (PHD 88) has accepted a position as Director of Quality Improvement with Mid-Atlantic Renal Coalition...**Chris Male** (MHA 80) has changed positions with Parish Memorial Hospital, Titusville, FL, serving as Medical Center Developer...**Joseph Ruede** (MHA 88) is Vice President of Long Term Care for Adirondack Medical Center, Lake Placid, NY...**Craig Sarine** (MHA 83) is Administrator of University Surgical Associates, Chattanooga, TN...**Benjamin (Ben) Vincent** (MHA 89) serves as Administrator of Braxton County Memorial Hospital, Gassaway, WV...**Phyllis Wingate-Jones** (MHA 81), Senior Vice President and Administrator at Carolinas Medical Center-Mercy, has been elected to the American Hospital Association's (AHA) Board of Trustees. She is one of eight elected members and will serve from January 1, 2008-December 31, 2010.

1970s

Warren Brennan (MHA 74) serves as CEO of SMA Informatics, Richmond, VA...**Bob Garrison** (MHA 76) serves as CEO of Ripley County Memorial Hospital, Doniphan, MO...**Leigh Thompson (Tom) Hanes** (MHA 75) is an attorney with Sands, Anderson, Marks & Miller, Richmond, VA...**Michael King** (MHA 78) is President and CEO of Camden-Clark Memorial Hospital, Parkersburg, WV...**Felix Meyer** (MHA 74) is the Director of the Wilson County Health Department, Wilson, NC...
(continued)

Alumni/ae News Updates (continued)

1970s (continued)

John Shiver (MHA 75) recently accepted a position as Assistant Professor and Coordinator of Undergraduate Students, Department of Health Administration and Policy, George Mason University, Fairfax, VA ... **Michael Taylor** (BS 78) is senior Vice President of Operations for Baylor Healthcare System, Dallas, TX...**Ronald E. Terry** (MHA 79) was appointed by Gov. Linda Lingle, Honolulu, Hawaii, as Administrator of the State Health Planning and Development Agency...**Gregg Winston** (MHA 76) serves as Administrator of Nashville Medical Group, Nashville, TN.

1960s

James Dalton, Jr (MHA 66) since January 2006, has served as non-executive Chairman of Signature Hospital Corporation.

Retirement

Robert E. Drisner (MHA 65) retired two years ago after serving as president of Community Memorial Hospital, Minomonea Falls, WI and now resides in Florida...**Lee Sayre** (MHA 66) is enjoying retirement by spending time with six great-grandchildren. He is a Life Fellow of ACHE and a life member of AHA.

Deceased

Paul Francis Flanagan (MHA 54) passed away on August 10, 2007. For 32 years, July 1956 to December 1988, Mr. Flanagan served as administrator of King's Daughters' Hospital in Staunton. For nearly three years, he also served as a special consultant to Augusta Hospital Corporation. During his professional affiliations, he served as president of the Virginia Hospital Association in 1962 and president of the alumni association of the MCV School of Hospital Administration 1962-1963, as well as serving as a member of Governor Mills E. Godwin's Council on Health Care Planning. He was a life Fellow of the American College of Health Care Executives.

He is survived by his wife, Doris (Vaughan) Flanagan, his son, Richard Paul Flanagan, and a daughter, Margaret Patterson Obenschain, and four grandchildren.
(continued)

Deceased (continued)

Al "Topyy" Topham (MHA 64) passed away on August 17, 2007. A native of Nantucket, Massachusetts, Mr. Topham joined the U.S. Navy after graduating high school on-island and spent four years serving his country in the hospital corps. Upon completion of his bachelor's degree in management from Bryant College in Smithfield, Rhode Island, Mr. Topham came to MCV. After serving his residency at Wellesley-Newton Hospital, Newton Lower Falls, MA, he worked in several hospitals including, Union Hospital of Fall River, Massachusetts, South Shore Hospital in Weymouth, Massachusetts, and hospitals in Stoughton and Attleboro until his retirement in 1989. Returning to Nantucket for his "retirement", he opened Topham Management Services, a property management firm specializing in residential property management and small business consulting, which he operated until his death. He remained active in his community serving on many island boards, as well as President of Hospice Care of Nantucket.

He is survived by his wife, Beverly, his brother John Topham, Sr. and sister-in-law Jeanette, as well as many nieces, nephews, and cousins. A wake was held on August 20th, and a funeral service on August 21st at Saint Mary's, Our Lady of the Isle Roman Catholic Church of Nantucket Island.

Charles Wood (MHA 55). The Department recently learned of the passing of Charles Wood. Charles served his residency with Roanoke Memorial Hospital.

Update your contact information

It's a new year and many alumni/ae have changed positions or moved their homes or changed email services providers! If you've recently experienced such a move, please use this link on our website and update us on your latest information!

<http://www.had.vcu.edu/alumni/update.html>

HAD Program News

PhD News

December 2007 Graduates

Harry N. Doyle successfully defended his dissertation, *Effects of Organizational Focus on Healthcare Outcomes of Coronary Artery Bypass Graft Surgery: An Organizational Structure Perspective*, on September 13, 2007.

Carl Goff (Health Administration track) successfully defended his dissertation, *Transition from Health Maintenance Organizations to Consumer Driven Plans: Measurement of Initial Impacts of Members with Chronic Conditions*.

Doctoral Candidates

Veronica Sikka successfully defended her dissertation proposal on July 13, 2007 and became a doctoral candidate.

In the School's Doctoral Program in Health Related Sciences (Health Administration track) **Debora Goldberg** has successfully defended her dissertation proposal.

New Students Entering Fall 2007

Tiang-Hong (Craig) Chou received his first Masters degree in health service administration from the University of Michigan, Ann Arbor, Michigan and his second in resource development from Michigan State University, East Lansing, Michigan. He received his Bachelor degree in engineering from Tamkang University, Taipei, Taiwan.

Craig's goal is to gain further knowledge of health systems development and management, integration of health services, gerontology and long-term care financing. Because of his interest in faith-based health organizations, he works directly with Dr. Ken White.

Matthew (Matt) Krauchunas received his Master degree in health services administration from Central Michigan University and his Bachelor's degree in health-care management from the University of Maryland. He is a Major in the US air force and prior to joining the Program, he was Chief of Resources and Information Management, Kadena Air Base, Japan.

Matt's goals are to gain knowledge and skills pertaining to healthcare management and policy. After completion of the program, he will be assigned to the Army Baylor MHA Program as a professor for three years.

Helen LaRocco received a Masters degree in community health professions from Old Dominion University and her bachelor of science in nursing from Purdue University. Currently, Helen is a grant writer for the Office of Research, College of Health Sciences at Old Dominion University. Her goal is to gain knowledge and skills required to design and evaluate academic and health care systems research.

(continued)

New Students (continued)

Helen will work directly with Dr. Gloria Bazzoli on a project that will conduct an economic evaluation of patient safety initiatives that are being developed and implemented in seven countries. This project is a joint effort of the Joint Commission International and the World Health Organization.

Pictured below from left to right: **Tiang-Hong (Craig) Chou, Helen LaRocco, and Matthew (Matt) Krauchunas.**



New student in the School's Doctoral Program (Health Administration track) is **Anna Hilton**. Anna currently is a Lecturer for the Louise Harrington School of Nursing at Baylor University. She received her Master of Science in Nursing from Baylor University.

Current Student News

Henry Carretta, MPH, Research Associate and Doctoral Candidate, on November 5, 2007 presented at the American Public Health Association annual meeting in Washington, DC. Title of his presentation was "Using Longitudinal Data on Readmission Rates to Guide and Evaluate Interventions to Control Pediatric Asthma."

Nailya DeLellis served as co-director for the Kazakhstan Ministry of Health groups (2) on campus October through December, 2007 for health services research workshops. Detailed info on page 18.

Michelle Lee and **Jennifer Neimeyer** taught HCMG 300 for the fall 2007 semester. The class consisted of 40 students and focused on the essentials of health services such as the overview of the U.S. health care system, organization and individual providers, and system reimbursement, management, and evaluation.

(continued on next page)

HAD Program News (continued)

Current PhD Student News (continued)



Pictured at left shows **Hui-Min (Esther) Hsieh**, current PhD student and Chien-Cheng (Ken) Chen, a second year doctoral student in VCU's Department of Mechanical Engineering, at their summer Taiwan wedding on July, 29, 2007. The couple's US marriage was on Aug 20, 2006 at Woolridge Road Church.

Graduate News

The American College of Healthcare Executives (ACHE) elected **Nick Coppola** (PhD 2003) the next ACHE "Regent for the Army." In this position, Nick will represent the interests of the Army healthcare community to one of our nation's largest and most respected professional healthcare organizations. Nick's research article "A History of Efficiency Studies in the Military Health System," was selected by the Association of Military Surgeons of the United States (AMSUS) for the 2007 History of Military Medicine Essay award. The article will be published in the Journal of Military Medicine early this year. The award will be presented to Nick at the AMSUS's Annual Banquet this November in Salt Lake City.

Nick was promoted to Deputy Associate Dean of the Army's Graduate School at Fort Sam Houston. He remains the Program Director of the MHA & joint MHA/MBA programs at Army-Baylor.

MHA News

**MHA Class of 2009 Fundraising Update
Establishment of the J. Stephen Lindsey
Scholarship**

*By Alan Keesee
(MHA 09, Class President)*

The MHA Class of 2009 class gift will be to honor **Steve Lindsey** (HON 00), adjunct professor, preceptor and student mentor, by creating an endowed scholarship in his name. For over 25 years, Mr. Lindsey has been devoted to the development of the next generation of

Lindsey Scholarship (continued)

healthcare leaders. He and his wife, Miriam, have given scholarships (non-endowed) for students with a unique commitment to patient care. By raising approximately \$21,000 to date, the MHA Class of 2009 has surpassed the minimum \$10,000 requirement necessary to create an endowment with the Medical College of Virginia Foundation. The class and Mr. Lindsey and the Department will now work together to finalize scholarship criteria that will provide the maximum benefit to future MHA students.

Charter donations for the J. Stephen Lindsey Scholarship will be accepted until March 15, 2009. If you would like to make a donation to the J. Stephen Lindsey Scholarship, send a check payable to MCVF/HAD with MHA Class of 2009 in the memo line. Checks should be mailed to Dr. Ken White, Department of Health Administration, Virginia Commonwealth University, P.O. Box 980203, Richmond, Virginia 23298. If you are interested in obtaining a credit card donation form, please contact Ken White (krwhite@vcu.edu).

A reception for charter donors will be held in Spring 2009. Charter donors' names will be recorded alongside a plaque describing the scholarship. The MHA Class of 2009 sincerely thanks all donors to date, and future donors to this fund, and looks forward to celebrating with Mr. Lindsey and all of the charter donors at the reception.

MHA Recruitment News

*By Logan Vetrovec
Director of Student Recruitment*

This year marks the 10th Annual MHA Program Information Seminar. Due to record attendance last year, two information seminars were held this fall. To be more flexible with work and school schedules, one seminar was scheduled in the morning and one in the afternoon. The Department also hosted the 1st annual MHA/MD Information Session and held MHA/JD Information Sessions with our law school partners, the University of Richmond and the Washington & Lee Schools of Law. Again, we saw record attendance! Applications continue to arrive for the academic year starting in Fall 2008 and we see a nice increase over last year's application numbers.

To maintain consistency in school visits and focused recruitment, sixty percent of the schools visited last year were visited again this year. Most recently, schools have chosen based on reputation, geographic location, and minority population. Almost forty recruiting events were completed this fall. Also, to create awareness about the MHA program locally, we will become more involved with the Richmond community. This will take two forms; integrating into existing VCU diversity programs and becoming engaged with various community groups.

MHA News (continued)

*From Kenneth White, Ph.D. Director,
MHA Program*



MHA Fundraising News

The **MHA Class of 2008** achieved their goal of raising more than \$30,000 for a gift to the department. Called the **MHA Class of 2008 Fund for Professional Development**, the MCVF-endowed fund will be used to offer financial assistance to MHA students for professional development opportunities, such as case competitions, attendance at national conferences, and other continuing education and networking opportunities.

The **MHA Class of 2009** set a goal of raising \$20,000 by endowing the **J. Stephen Lindsey Scholarship Fund**. Mr. Steve Lindsey, an honorary alumnus, is an Affiliate Professor in the department and for over 20 years has partnered with our students as preceptor, teacher, mentor, and friend. The Class of 2009 chose to honor Steve and to endow a scholarship in his name.

If you would like to donate to either of these funds, please contact Dr. Ken White.

MHA Class of 2010

The MHA Class of 2010 is comprised of 24 students. This diverse class is 63% men; 46% from out-of-state, having received baccalaureate degrees from 16 institutions.

Thanks to alumni/ae members of the MHA Admissions Committee: **Beth Merchant** (MHA 98), **Kate Lim** (MHA 98), **Chris Accashian** (MHA 01), **Sheryl Garland** (MHA 88), **Steve Gravely** (MHA 80), and **Christian Shield** (MHA/MD 04).

MHA Class of 2009

Twenty-three MHA students began their second year of study. The class is comprised of one MHA/MD student and one MHA/JD student. All 23 students have confirmed administrative residency placements. Forty organizations were represented with preceptors interviewing for administrative residents on Preceptors Days. Thank you for your tremendous enthusiasm and participation as preceptors.

MHA Class of 2008

Twenty students started their administrative residency on June 4, 2007; three dual degree students completed the internship requirement. Eight students are out-of-state; nine are in Richmond, and six are in other areas of Virginia.

Student Activities

Nationally competitive scholarships were received by the following students:

Triad Corris Boyd Scholarship – **Andrea Gwyn**

MGMA/ACPE – **Zach Reed**

ACHE Albert Dent – **Alton J. Brooks, Jr.**

The following students were awarded scholarships based on merit and financial need:

HCA Scholars – **John Hunter, Sam Jordan, Austin Manning, Jeff Sollis, Alton J. Brooks, Jr., Roberta Barton-Joe, Megan Durning, Alan Keesee**

Bon Secours Scholars – **Brett Butler and Monique Lowe**

Stuart Ogren Scholars – **Kari O’Rear, Christopher Pierson, Meredith Sclater,**

Ashish Sethi

Miriam and J. Stephen Lindsey Scholar – **Omar Chughtai, Zachary Reed**

E. L. Derring Scholar – **Bryan Arkwright**

James Fleetwood Memorial Scholars – **John Skevington, Ashford Denman**

Carl Fischer Scholar – **Josh Plauny, Omar Chughtai**

Ham Flannagan Scholar – **Bryan Mallory, IV**

MHA Class of 2006 – **Peter Kennedy**

Kohlenberg Scholar – **Virginia Fisher**

VCU Phi Kappa Phi – **Alan Keesee**

VCU Graduate School Scholars – **Lauren Mathena, Jenifer Murphy, Jeffrey Sollis**

Competition Teams

The MHA Program was represented by a NAHSE Fox Case Competition Team at the annual conference in Minneapolis. Congratulations to **Roberta Barton-Joe** and **Alton J. Brooks, Jr.**, who made it to the semi-finals!

Teams have been selected for the UAB Health System Case Competition and the University of Minnesota CLARION Case Competition to be held during Spring 2008.

Due to the generosity of our alumni/ae and other sources of external funding, the department awarded \$218,104 in scholarships to MHA and MSHA students this year!

If you would like to help us recruit at undergraduate colleges and universities, please let Dr. Ken White know.

We need your help in getting the word out about our profession and Program.

(continued)

MHA News (continued)

Pictures below are from the October 28, 2007 MCV Foundation Endowed Scholarship brunch.



Above (from left to right) MHA students **John Hunter**, **Sam Jordan**, and **Lillie Jordan**, Sam's mother. At right (from left to right) **Stuart Ogren** and MHA student **Kari O' Rear**.

New MHA Students

Student	Hometown	Undergraduate University	Undergraduate Major
Ashford Denman	Jacksonville, FL	University of Florida	Health Science
Priyanka Dhingra	Chesterfield, VA	VCU	Psychology
Shankara Ettigi	Richmond, VA	University of Maryland	Economics
Kenny Ewane**	Cameroon, West Africa	University of Delaware	Biology
Rachel Fisher	Hickory, NC	UNC- Chapel Hill	Health Policy and Administration
Andrea Gwyn	Midlothian, VA	University of Richmond	Business Administration
John Hunter	Sarasota, FL	Emory University	Economics
Sam Jordan	Mechanicsville, MD	Virginia Teach	Industrial and Systems Engineering
Matt Kaufman	San Diego, CA	Emory University	Finance and Organization & Management
Peter Kennedy	Salt Lake City, UT	University of Phoenix	Health Administration
Will Maixner	Chapel Hill, NC	UNC- Chapel Hill	Health Policy and Administration
Bryan Mallory	Statesville, NC	UNC- Chapel Hill	Health Policy and Administration
Austin Manning	Lynchburg, VA	Virginia Teach	Biology
Rob Marmerstein	Orlando, FL	University of Central Florida	Hospitality Management
Lauren Mathena	Danville, VA	University of Virginia	Communication Disorders
Renee Mehrzad	Sterling, VA	University of Virginia	Biology
Kari O'Rear***	Baltimore, MD	University of Virginia	History
Chris Pierson	Fredericksburg, VA	University of Virginia	Economics
Josh Plauny	DuBois, PA	VCU	Finance
Alexandra Povlishock	Richmond, VA	University of Virginia	Cognitive Science
Meredith Sclater	Woodbridge, VA	William & Mary	Neuroscience and Kinesiology
Becca Segal	Phoenix, VA	University of Mary Washington	Business Administration
Ashish Sethi**	Midlothian, VA	VCU	Psychology
Sam Williamson	Charlotte, NC	Furman University	Business Administration

MHA/MD; *MHA/JD

Program News (continued)

*From Dolores G. Clement, Dr. P.H.,
FACHE, Director, MSHA Program*



MSHA News

MSHA Entering Class

The MSHA Program had 20 students enter in July 2007. Another six students started the program in December. This is the most we have entered mid-year and they will join the full class in July 2008. The Class of '09 that began in July '07 included members from as far away as Switzerland and as close as the VCU Health System. They have completed their first semester and are well into the second. We look forward to having them and the Class of '08 join us here in Richmond again in May.

December 2007 MHA Graduates

Three students, **Cathy Crews**, **Holly Pugh** and **Sue Whiteside** completed all requirements for the degree and graduated in December 2007. They were able to attend commencement ceremonies at the Siegel Center on December 8 and heard **Ms. Marilyn Tavenner** (MHA '89) give the address and receive an honorary doctorate.

MSHA Representative in UAB Case Competition

Ms. Robin Cummings will join two MHA students for the second UAB Case Competition this semester. The competition is held in Birmingham, AL in February.

Ongoing Recruitment

Recruitment for the MSHA is ongoing and many alumni send referrals, which we greatly appreciate. You are our best recruiters. We also attend various university and professional association recruitment events. On October 11, 2007 we had an Open House at Grant House that 25 attended from all parts of Virginia. We have been at recruitment fairs at Sentara and Carillion this past year. We have found that visiting health care organizations and systems is most beneficial to get wider exposure to a population with healthcare experience. Any alumni interested in having us visit to meet with employees in your organization, please let us know!

Best wishes to all for 2008!
Dolores

New MSHA Students July 2007 – Entering Students

Kevin Allgood (Clarksville, Virginia) is a Pharmacist at the Clarksville Community Pharmacy which he also owns. He has a BS in Pharmacy from Virginia Commonwealth University.

Leigh Bernard (Glen Allen, Virginia) is Materials Management Director at Bon Secours Memorial Regional Medical Center and Richmond Community Hospital. She has a BBA from James Madison University, Harrisonburg, Virginia.

Suzanne Britt (Mechanicsville, Virginia) is the Administrator in Pediatrics at VCU Medical Center. She holds a BA in Health Care Administration from Mary Baldwin College, Staunton, Virginia.

Ellen Coggins (Waynesboro, Virginia) is Senior Medical Technologist at Augusta Medical Center in Fishersville, Virginia. She has a BS in Medical Technology from Radford University, Radford, Virginia.

Patricia Cooper (Richmond, Virginia) is an Occupational Therapist IV at VCU Medical Center in Richmond, Virginia. She holds a BS in Occupational Therapy and a M.Ed. in Early Childhood Special Education from Virginia Commonwealth University.

Robin Cummings (Richmond, Virginia) is Director of Programs at the Medical Society of Virginia Foundation in Richmond. She has a BS in Health Services Administration from James Madison University.

Jasdeep Dalawari (Richmond, Virginia) is a Cardiology Fellow at VCU Medical Center. He has a BS in Biology and a MD in Medicine from Louisiana State University in Shreveport, Louisiana.

(continued next page)

Program News (continued)**New MSHA Students** (continued)

Thomas Davies (Richmond, Virginia) is a Physician at Piedmont Geriatric Hospital in Burkeville, Virginia. He has a BA, a BS and a MD from Dalhousie University in Halifax, Nova Scotia.

Jennifer Economy (Richmond, Virginia) is a Research Subject Advocate Assistant at VCU Medical Center. She holds a BA in History from Longwood University, Farmville, Virginia.

Ingram Haley (Richmond, Virginia) is Director of Financial Policy at the Virginia Hospital and Healthcare Association in Richmond. He holds a BA in History from James Madison University and a MPA in Public Administration from Virginia Commonwealth University.

Tami Hawley (Mechanicsville, Virginia) is Manager of Care Coordinator at VCU Medical Center. She has a BSN in Nursing from Virginia Commonwealth University.

Steven Montante (Richmond, Virginia) is an Assistant Professor of Surgery at VCU Medical Center. He holds a BS in Biology from the University of Scranton and a MD in Medicine from the University of Pittsburgh.

Mary Ellen Mooney (Mechanicsville, Virginia) is a Stem Cell Processing Laboratory Manager at VCU Medical Center. She has a BS in Business Administration from Strayer University.

M. Andy Poole (Charlottesville, Virginia) is Director of Therapies at Augusta Medical Center in Fishersville, Virginia. He has a MS in Physical Therapy from Virginia Commonwealth University.

Rolland K. Robinson (Richmond, Virginia) is Lead Physical Therapist at Westport Healthcare in Richmond. He has a BS in Biology from Morehouse College and a MS in Physical Therapy from Virginia Commonwealth University.

Dorothy D. Sampson (Midlothian, Virginia) is Risk Manager at Piedmont Geriatric Hospital in Burkeville, Virginia. Dottie has a BS in Physiology from Howard University, Washington, DC.

Peggy Schaeffer (Richmond, Virginia) is Nurse Manager in the Hume Lee Transplant Center at VCU Medical Center. She has a BA in Human Relations from Trinity University in Washington, DC.

Wesley Smith (Mechanicsville, Virginia) is the Chief Vascular Technologist at Bon Secours Memorial Regional Hospital in Richmond. He holds a BS in Psychology from the University of Alabama at Tuscaloosa.

Sofie Perll Spurling (Zurich, Switzerland) holds a BBA in Facility Management from the University of Applied Science in Waedenswil and a Masters in General Management from Berne University of Applied Science in Zurich.

India Thomas (Fincastle, Virginia) has her BS from Bluefield College in Virginia. She is Manager of Operations for Virginia Premier Health Plan, Inc., in Roanoke, Virginia.

Helen Volger (Onancock, Virginia) is the Manager of Applications Implementation and Support for Wavelength Info Services at Atlantic General Hospital in Berlin, Maryland. She holds a BS in Computer Science from the University of Pittsburgh.

December 2007 – MSHA Entering Students

Audrey Cobb (Woodbridge, Virginia) is a neonatologist at Mary Washington Hospital in Fredericksburg, Virginia. Her MD is from Washington University, St. Louis, Missouri, and she has a BA in biochemistry from Mount Holyoke College in Hadley, Massachusetts.

William P. Hockaday III (Richmond, Virginia) is Acceleration Richmond Trainer at Sheltering Arms Acceleration Spine and Sport Center. He is a graduate of Virginia Commonwealth University earning his BS in Health, PE and Exercise Science.

Kathleen Kaiser (Chester, Virginia) is the Division Information Security Official for HCA – Capital and Richmond Division. She has a BS in Medical Terminology from the University of North Carolina –

Karen Mealy (Chester, Virginia) is a nurse at Virginia Commonwealth Medical Center in the transplant intensive care unit. She has a BSN from Virginia Commonwealth University.

Kevin C. Price (Richmond, Virginia) is Senior Vice President of RCM&D/Health Providers Insurance Alliance (HPIA) in Glen Allen. He has a BS in Business Administration from the University of Dayton, Dayton, Ohio.

Elizabeth (Lisa) H. Vogler (Chesapeake, Virginia) is a Practice Administrator II with CMG of North Carolina, Inc. She has a BS in Business Administration from Old Dominion University in Norfolk, Virginia.

Program News (continued)

Williamson Institute Ongoing Fellowship Programs

Update on Physician Leadership Program

The current Fellowship in Physician Leadership has twenty-five teaching doctors from the VCU School of Medicine. This exciting new fellowship is led by a variety of faculty and guest speakers. The fellows represent the departments of Anesthesiology, Emergency Medicine, Family Medicine, Internal Medicine, Neurosurgery, Orthopedic Surgery, Pediatrics and General Surgery and are successfully working together to share ideas, concerns, and insights. They are learning through a monthly on-campus session, each followed by distance learning via Blackboard online, and in teams of five on projects that will culminate in May.

NOTE: VCU is now accepting applications for the 7th **Executive Fellowship in Patient Safety** to begin June 2008. The proposed curriculum and the program outline with application can be seen on our website at www.had.vcu.edu/williamson/patient_safety_2007.html. Please share this information with your colleagues and friends.

Kazakhstan Program News

*By: Yasar A. Ozcan, PhD
Professor, Health Administration*

Under the leadership of Dr. Yasar A. Ozcan, this year the Department provided two separate training programs sponsored by Kazakhstan Ministry of Health. The first five-week program (October 15 through November 16, 2007) trained sixteen academicians and health care leaders in health services research, biostatistics, epidemiology and research ethics. The second program was a repeat of the training programs provided in 2005 and 2006, however, this time it was condensed to a five-week period (November 12 through December 15, 2007). This program had seventeen participants. The content of this program included health economics, financing and accounting, as well as health care management, epidemiology and health care policy. The participants of this program were generally high level health care managers and a few academicians.

Many of the Departmental faculty participated in the training programs this year including: Drs. Gloria Bazzoli, Dolores Clement, Jan Clement, Robert Hurley, Mike McCue, Steve Mick, Yasar Ozcan, and Ken White. Other faculty from various VCU departments as well as other universities and institutions contributed to the training sessions including: Drs. Al Best, Rhonda Ellis, Monika Markowitz, Bob Graboyes, Eric Jensen, Saba Masho, Diane Dodd-McCue, Lou Rossiter, and Blue Wooldridge.

Rochelle Clarke, HAD Director of Information Systems Technology, assisted the group with their computer needs.

Nailya DeLellis (ABD), a doctoral student in the Department, served as co-director and with the assistance of staff members Carroll George and Bev DeShazo coordinated the day to day logistics for the program. Nailya also translated all materials from English to Russian and served as interpreter during the training sessions.

So far, the Department has provided training to 55 health care leaders from Kazakhstan; 10 in 2005, 12 in 2006 and 33 in 2007 (see pictures on next page).

Thanks to all involved for making these workshops a huge success!

Program News (continued)

2007 Kazakhstan Pictures



#1: Rep from first group bids farewell to HAD faculty and staff. #2: Dr. Mick (second from left) and Nailya DeLellis (third from left) welcoming first group to HAD. #3: Associate receives her certificate. #4: Dr. Ozcan and Dr. Mick congratulate associate. #5: Drs. Mick (second from left) and Ozcan (fourth from left) received authentic dress as a gift from the second group. #6 Dr. Ozcan presents gifts to the associates from HAD.

Department (HAD) News

HAD Attends the Medical Group Management Association Conference

The Medical Group Management Association 2007 Annual Conference was held October 26-31, 2007 at the Pennsylvania Convention Center. The Department exhibited there and was able to visit with alumni, as well as market our graduate level degree program to the over 3,000 event attendees! MGMA's program this year offered more than 120 sessions on a wide range of topics relevant to professional group practice management, and exhibiting vendors had presentations on leading-edge healthcare IT products and services. Information focused on the issues dramatically impacting practices, like the National Provider Identifier transition and the current status of the move to ICD-10 coding which will involve the overhaul of many electronic health records and practice management systems.

The Association of University Programs in Health Administration and other health administration programs were also in attendance at MGMA, including University of Alabama at Birmingham, Barry University, the University of Colorado, the University of Minnesota, the University of Missouri, the University of St. Thomas, Saint Louis University, Seton Hall University, and Trinity University.

Next year, we'll plan to see alumni/ae at the 2008 Annual Conference in San Diego, CA October 19-22, 2008.

Professor Ken White Served as a Visiting Professor at Luiss Guido Carli

During his recent sabbatical, Dr. Ken White served as a visiting professor at Luiss Guido Carli, a private university in Rome. While there, he helped developed a proposal for a new MBA program in health care management for executives.

Two faculty members from that university's business school, Drs. Roberto Dandi and Cristina Gasparri, visited HAD to learn about the operation of our programs. Also, during the summer, Maria Vittoria D'Agostino, a doctoral student at Luiss, conducted research at VCU and in Richmond community hospitals.

Dr. Ozcan Awarded Sabbatical

Dr. Yasar Ozcan, awarded a sabbatical during the second half of 2007, visited several European Academic Institutions and Operations Research (OR) societies. He delivered keynote, plenary speeches as well as tutorials and lectures during these visits. Sites he visited were: 1) Ecole Nationale Supérieure des Mines de Saint-Etienne, France and ORHAS (Operations Research Applications in Health Services) of Europe, July 14-18, 2007; 2) University of Genoa, and AIRO (Italian Operations Research Society), September 3-9, 2007; 3) Kazakhstan School of Public Health, and National Health Care Research Conference, September 25-October 5, 2007; 4) Vienna University, Austria and Operations Research Society of Austria, October 15-20, 2007; and 5) Lectures to doctoral students and keynote speaker for the Austrian OR Society Annual Meeting, University of Twente, Enschede, the Netherlands; OR Health care Conference, November 19-20, 2007 and Erasmus University, Rotterdam, the Netherlands, Conference on Benchmarking in Health Care, November 21-23, 2007.

During this time, Dr. Ozcan completed a text book entitled Health Care Benchmarking and Performance Evaluation: An Assessment using Data Envelopment Analysis (DEA). The text is published by Springer as part of their International Series in Operations Research and Management Science. This book will be used in his doctoral course.

He also co-authored three manuscripts with **Abby Swanson Kazley** (PhD 05): 1) Organizational and Environmental Determinants of Hospital EMR Adoption: A National Study, *Journal of Medical Systems*, 31(5): 375-384, 2007; 2) Do Hospitals with Electronic Medical Records (EMRs) Provide Higher Quality of Care: An Examination of Three Clinical Conditions, forthcoming in Medical Care Research and Review; and 3) Electronic Medical Record (EMR) Use and Efficiency: A Data Envelopment Analysis of Hospitals, forthcoming in Socio Economic Planning Sciences.

New HAD Director of Information Systems Technology Announced



Rochelle Clarke

In July 2007, Rochelle Clarke joined the department as Mark Diana's replacement. She is a native of Richmond, Virginia and holds a bachelor's degree in Information Systems from VCU.

For the past six years, she worked for the Virginia Department on Aging as an Information Systems Specialist. Prior to joining the Commonwealth of Virginia, she taught adult computer courses at Beta Tech and Total Training.

She is currently pursuing her master's degree in Information Systems.

Dr. Devers Serves NCI Community Cancer Centers Program



Kelly Devers, PhD

Dr. Kelly Devers will serve as the lead organizational researcher on a 3.5 year, \$3 million evaluation of the NCI Community Cancer Centers Program (CCCP).

The overall evaluation of NCI's CCCP will be lead by Research Triangle Institute and the aims of the program are to: 1) bring more Americans into a system of high-quality cancer care; 2) increase participation in clinical trials; 3) reduce cancer healthcare disparities, and 4) improve information sharing among community cancer centers via EMRs and other information technology.

For additional information, see <http://ncccp.cancer.gov/index.htm> and <http://www.cancer.gov/researchandfunding/ncccp-pilot-program>

HAD Primary Subcontractor on an AHRQ ACTION Network Partnership

The Department is a primary subcontractor on an AHRQ ACTION Network Partnership led by American Institutes for Research (AIR). The AHRQ ACTION Network is a model of field-based research designed to foster public-private collaboration and innovation in health care delivery. The network is led by the American Institutes for Research (AIR), and includes Carillion Health System; Geisinger Health System; Hospital Corporation of America (HCA); Mayo Clinic; and VCU Health Systems. The AIR ACTION network was recently awarded several contracts, including task order #3, titled: "Reducing Waste and Providing More Efficient Care through Redesign of Delivery Processes." Using two general redesign approaches (i.e., Plan-Do-Study-Act [PDSA] and LEAN management principles) and EMR and other information technology, the project team will develop and refine, implement, and assess a new model for delivering ambulatory specialty care called Patient Centric Electronic Redesign (PACER) in Geisinger practices.

This project is being led by AIR and Geisinger, and HAD faculty members, **Drs. Kelly Devers and Yasar Ozcan** will lead key aspects of the project.

Cardwell Comments

Department of Health Administration
Virginia Commonwealth University
PO Box 980203, Richmond, Virginia 23298
www.had.vcu.edu

Editor: Amy Edwards
anedwards@vcu.edu or 804.828-8662
Co-editor: Bev DeShazo
bdeshazo@vcu.edu or 804.828-5220